

FILE E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

ORIGINAL



ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

**Investigator:** John La Porta

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2007 63522**

**Date:** 9/28/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Sharon Vance**

**Account Name:** Sharon Vance

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Clarkdale

**CBR:**

**State:** AZ Zip: 86324

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

Customer called because she is upset that APS got such a huge rate increase. She thinks that the company should stop spending monies on events not related to their electric service. Such as providing trash cans for county or state fairs. She is mad because all the things companies did years ago for free, and now starting to charge customers for.

\*End of Complaint\*

**Utilities' Response:**

N/A

\*End of Response\*

**Investigator's Comments and Disposition:**

I thanked the customer for calling the Commission regarding her opinion for the APS rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. File E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827. CLOSED.

\*End of Comments\*

**Date Completed:** 9/28/2007

**Opinion No. 2007 - 63522**

Arizona Corporation Commission

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