

FILE E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



0000077305

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63522

Date: 9/28/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sharon Last: Vance

Account Name: Sharon Vance

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Clarkdale

CBR:

State: AZ Zip: 86324

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called because she is upset that APS got such a huge rate increase. She thinks that the company should stop spending monies on events not related to their electric service. Such as providing trash cans for county or state fairs. She is mad because all the things companies did years ago for free, and now starting to charge customers for.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I thanked the customer for calling the Commission regarding her opinion for the APS rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. File E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827. CLOSED.

End of Comments

Date Completed: 9/28/2007

Opinion No. 2007 - 63522

Arizona Corporation Commission
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