

ORIGINAL



September 26, 2007

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007

W-03512A-06-0407
W-03512A-06-0613
W-03512A-07-0100
W-03512A-07-0019



Dear Commissioners:

I am writing this letter in response to statements made by Robert Hardcastle of Brooke Utilities during testimony on September 10th, 2007 when he was responding to public comment. I had made comments on September 6th, 2007 during the public comment portion of an ACC hearing with Brooke Utility. My comments were about a water outage that I experienced on January 15th, 2007. I had made the statement that I was a rate payer of both Strawberry and Pine, and that I had been in contact with Brooke Utility no less than four times pertaining to a water outage that I experienced. Brooke Utility claims that there records indicated that I only made one phone call, but the truth is, the technician dispatched to my property gave me his cell phone number, and that was how I contacted Brooke Utility from then until the problem was solved.

My other concern is that a statement was made that I was not a customer of Pine, just Strawberry. The address on record in Pine is 3850 Mazatzal Vista which is currently under my spouses name Ellen Greer. I just felt it was necessary to correct the statements made by Brooke Utility. Thank you for taking the time to read my statements, and also for the support you have been giving the communities of Pine and Strawberry. We are frustrated with the current level of service being provided by Brooke Utility, and are ready for considerable change.

Sincerely,

Michael Greer

Arizona Corporation Commission
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