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From: cmerlau [cmerlau@cox.net]
Sent: Monday, September 17, 2007 4:11 PM
To: Gleason-WebEmail
Subject: Arizona American Water, proposed rate increase for Sun City, AZ

ORIGINAL

Dear Mr. Chairman:

My name is Christopher Merlau. My wife, Kathleen and I reside at 9415 W. Pineridge Drive, Sun City. We are writing to you to address the proposed rate increase of more than Twenty Nine (29%) percent, which Arizona American Water, is requesting for the Sun City water district.

Frankly, such an increase in this district is unreasonable, especially in light fact there is much financial waste within Arizona American Water itself. I can name two areas where Arizona American Water can save. The lack of fuel efficient vehicles in everyday use, is a major contributor to increased costs. Another waste is providing a toll free telephone number twenty four (24) hours a day, Seven (7) days a week. Elimination services after 5:00 PM Monday through Friday including weekends, will save Hundreds of thousands of dollars on an annual basis. Realistically, how many people do you know pay their water bill at 2:52 AM Sunday morning? I don't know anyone. Honestly, we would be surprised if you did know someone. Nothing is so important, that it can't wait till the next business day.

Based on the forgoing, Arizona American Water needs to look where it can save money itself, before it asks for a rate increase of any kind, especially when the rate increase will effect the individuals who can least afford it, Seniors..

Thank you for your time and consideration with regard to the above captioned.

Sincerely,

Christopher L & Kathleen W Merlau

Arizona Corporation Commission
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