

WS-01303A-06-0491

ORIGINAL



0000076504

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62710

Date: 8/22/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** M. **Last:** Mc Eachren

Account Name: M. Mc Eachren

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Arizona Corporation Commission

M.MCFACHREN

DOCKETED

AUGUST 10,2007

AUG 23 2007

CONSUMER SERVICES SECTION
ARIZONA CORPORATION COMMISSION
1200 WEST WASHINGTON ST.
PHOENIX, AZ 85007-2996

DOCKETED BY [Signature]

RECEIVED
2007 AUG 23 A 10:41
AZ CORP COMMISSION
DOCKET CONTROL

RE: ARIZONA-AMERICAN WATER COMPANY
RATE CASE HEARING ON AUGUST 23,2007
DOCKET #0L303a-06-049 1

DEAR COMMISSION MEMBERS

IT IS MY UNDERSTAND1NG THE COMMISSION WILL REVIEW A REQUESTED RATE INCREASE FOR
SUN CITY WASTE AND SUN CITY WASTEWATER DISTRICTS.

FOR RESIDENCE CUSTOMERS IN SUN CITY WEST THE CURRENT WASTEWATER CHARGE IS
A FLAT RATE OF 20.56 PER MONTH PER HOUSEHOLD 1RREGARDELESS OF THE VOUME OF
WATER USAGE. THIS PROCEDURE DOES NOT SAVE WATER OR WASTEWATER DISPOSAL
COSTS.

THE HOMEOWNER THAT LEAVES THE DWELLING FORA VACATION DURING THE PEAK
HEAT SEASON AND HAS THE WATER TURNED OFF, BUT THE ACCOUNT LEFT OPEN ALSO
HAS TO PAY THE WASTE WATER FLAT RATE REGARDLESS. THE SNOWBIRD HOMEOWNER
IS A GOOD EXAMPLE OF PAYING THE WASTE WATER FLAT RATE AND NOT DISPOSING OR

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USING ANY WATER AT ALL FOR 50 TO 60 % OF THE YEAR.

I RESPECTFULLY REQUEST THAT YOU DIRECT THAT ANY AND ALL INCREASES GRANTED BE ASSESSED TO THE ARIZONA-AMERICAN CUSTOMERS BASED UPON THEIR VOLUME OF WATER USAGE AND NOT AN ADDITIONAL CHARGE ON A FLAT RATE BASIS. THIS METHOD OF ALLOCATION WOULD BE MOST EQUITABLE TO ALL CUSTOMERS.

THE USER PAY METHOD HAS ALWAYS PRODUCED DISSIPLIN OF USAGE WH1CH WILL ASSIST IN CONTROLLING INCREASED COSTS INCURRED.

THANK YOU FOR YOUR ATTENTION IN THIS MATTER

SINCERELY YOURS,
M. MCEACHREN
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

The following letter was sent to consumer: Opinion filed in docket no. WS-01303A-06-0491

August 22, 2007

M. McEachren


RE: ARIZONA-AMERICAN WATER COMPANY
DOCKET NO. WS-01303A-06-0491

Dear Mr. McEachren;

☐Your letter regarding the Arizona-American Water Company ("Arizona-American") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Arizona-American application.

☐The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

☐Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

☐Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

☐☐☐☐ Carmen Madrid
☐☐☐☐ Public Utility Consumer Analyst
☐☐☐☐ Utilities Division
End of Comments

Date Completed: 8/22/2007

Opinion No. 2007 - 62710
