

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

ORIGINAL



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4700

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** (602) [REDACTED]

**Fax:** (602) [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 62694

**Date:** 8/21/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Robert & Laura **Last:** Brisbin

**Account Name:** Robert & Laura Brisbin

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** [REDACTED]

**CBR:**

**State:** AZ **Zip:** [REDACTED]

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Customer is opposed to any rate increase that APS requests. She states that her bill increased almost 25%.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/21/07 I informed customer that her opinion will be filed in the APS rate application docket No. E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827. closed  
\*End of Comments\*

**Date Completed:** 8/21/2007

**Opinion No.** 2007 - 62694

Arizona Corporation Commission  
**DOCKETED**  
AUG 22 2007

DOCKETED BY [REDACTED] *nr*

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