



ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63580

Date: 10/2/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Carol & Herschel Last: Powell

Account Name: Carol & Herschel Powell

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: 86303

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*CUSTOMERS SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION\*\*\*\*\*

September 20, 2007

Kristin Mayes  
Arizona Corporation Commission  
Commissioners Wing  
[REDACTED]  
Phoenix, Arizona 85007

Arizona Corporation Commission  
DOCKETED  
OCT 03 2007

DOCKETED BY [Signature]

RECEIVED  
2007 OCT -3 A 9:36  
AZ CORP COMMISSION  
DOCKET CONTROL

Dear Ms. Mayes:

I am writing this letter to object to the horrific amount of increase the Groom Creek Water Users is requesting.

As a previous water board Vice President for many years, we did a lot of preventive maintenance and planned for the future. I do not feel this drastic amount of increase is necessary. Perhaps a small increase is necessary, but not to their extent of a request.

Most of the families that live in Groom Creek are retired, on fixed income and this would be a hardship to jump from \$14.00 to \$42.00 base price monthly.

The roads could wait a few more years prior to paving since they were never paid previously or just pave over them.

The very sad part is after owning a home a home since 1993, we have had to purchase bottled water. Since the water board took over last year. Prior our water quality was superb and we could drink it. This is an added expense we never counted on.

# ARIZONA CORPORATION COMMISSION

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Please consider the letters you have received and will receive in the near future they highly disagree with the large increase the water board is requesting.

Sincerely,  
Carol Lynn and Herschel Powell

[REDACTED]  
Groom Creek  
Prescott, AZ 86303

[REDACTED]  
\*End of Complaint\*

### Utilities' Response:

N/A  
\*End of Response\*

### Investigator's Comments and Disposition:

10/02/07-I left a message for the customer and thanked them for writing the Commission regarding their opinion for the Groom Creek Water rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. I also informed the customer that the Commission will also take his opinion into consideration before rendering a decision in the rate application. I asked them to call me back, so I could provide them a phone number the Department of Environmental Quality that tests for quality. W-01865A-07-0384. CLOSED.

\*End of Comments\*

Date Completed: 10/2/2007

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