

W-03948A-07-0495



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63596

Date: 10/2/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

OCT 03 2007

Complaint By: First: Sam Last: Wise

Account Name: Sam Wise

Home: (000) 000-0000

DOCKETED BY [Signature]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Empirita Water Company, LLC

Division: Water

Contact Name: n/a

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission
Consumer Services Division
Phoenix, Arizona

27 September, 2007

RECEIVED
2007 OCT -3 A 9 36
AZ CORP COMMISSION
DOCKET CONTROL

First let me state that I have no complaints against Empinta Water Company. I think they are doing a proper job. I am very against a rate increase of any kind at this time. Empirita Water Company was established to provide water to Red Hawk Subdivision in order to facilitate selling lots. This was successful. Accessible water was a big part of my decision to buy in Red Hawk. I was one of the very first to buy and build in Red Hawk. The developers had to have known that Empirita Water could not be financially viable until they had a "critical mass" of customers.

I moved into my home I January, 2005. I think I was the third customer, therefore I don't understand this "no rate increase since May 2001." Red Hawk has a HOA (home owners association) owned and contrnllled by the developer, consequently we pay \$150.00 per year per lot. Fifly dollars per house and ten dollars per empty lot goes to pay for fire protection. Where the rest of the money goes that actually benefits us, is a question mark to us all.

I do not blame anyone for wanting more money, I know I do. I, like most in Red Hawk, am retired and living on a fixed income. I cannot tell my former employer I need more retirement money. I cannot tell the bank I need higher interest rates on my CD; I cannot even get an honest cost of living increase from Social Security because of the government fraudulent CPI numbers. Then there is the general high rate of inflation caused by the Fed increasing the money supply at about 14% per year. Therefore, the average man gets squeezed. Please consider these statements carefully regarding a proposed water rate increase.

Sam Wise
[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion filed in Docket No. W-03948A-07-0495.

October 2, 2007

Mr. and Mrs. Sam Wise

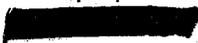

RE: EMPIRITA WATER COMPANY, LLC
DOCKET NO. W-03948A-07-0495

Dear Mr. and Mrs. Wise,

Your letter regarding the Empirita Water Company, LLC ("Empirita") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Empirita application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at 

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division
End of Comments

Date Completed: 10/2/2007

Opinion No. 2007 - 63596
