

ORIGINAL



0000076302

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63325

Date: 9/19/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Dale & Janice Caron

Account Name: Dale & Janice Caron

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85382

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMERS SENT THE FOLLOWING E-MAIL TO THE COMMISSION.

From: Eagle-Eye [REDACTED]
Sent: Tuesday, September 18, 2007 8:33 PM
To: Utilities Div - Mailbox
Subject: Arizona American Water Company Rate Hike

Utilities Commissioner,
Arizona Corporation Commission

I am writing to voice my concern about the Arizona American Water Company rate hike proposal. My wife and I are seniors living in Sun City, AZ and will be affected by any such hike. While I understand the need for higher rates from time to time, a 29.53% hike is highway robbery!

Please negotiate a more reasonable rate for all of us! Please!

Dale & Janice Caron

[REDACTED]
Sun City, AZ 85382
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

SEP 20 2007

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2007 SEP 20 A 10:00

RECEIVED

ARIZONA CORPORATION COMMISSION
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09/19/07-I sent the customer the following e-mail response.

Dear Mr. and Mrs. Caron:

My name is John La Porta, I am a Public Utilities Consumer Analyst with the Arizona Corporation Commission. Thank you for e-mailing the Commission regarding your opinion on the Arizona American Water Company rate case. Your opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. The Commission will also take his opinion into consideration before rendering a decision in the rate application. W-01303A-07-0209.

Thank you again,
John
CLOSED
End of Comments

Date Completed: 9/19/2007

Opinion No. 2007 - 63325
