

W-03512A-07-0362



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63331

Date: 9/19/2007

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Bernice

Last: Winandy

Account Name: Bernice Winandy

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Pine

CBR:

State: AZ Zip: 85544

is:

RECEIVED
2007 SEP 20 A 9: 51
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Pine Water Co., Inc.

Arizona Corporation Commission

Division:

DOCKETED

Contact Name: Mistie Jared

Contact Phone: [REDACTED]

SEP 20 2007

Nature of Complaint:

***** W-03512A-07-0362 *****

DOCKETED BY [Signature]

Customer sent the following e-mail to Utilities and all Commissioners on 9/18/07 -

Re: W-03512A-07-0301 In the Matter of the application of Pine Water Company for approval of a Joint Well Development Agreement with the Pine Strawberry Water Improvement District

Dear Commissioners.

I am very aware that there is a loud, vocal group which is acting against the approval of the above referenced agreement. I feel that they are reacting in a manner that was created by their unfounded fear that the K-2 Well will damage Strawberry.

As it has been explained to me the K-2 Well will not damage Strawberry's water supply. Strawberry wells draw their water from the C aquifer. Strawberry's C aquifer is much better than Pine's. The K-2 Well will draw from the R aquifer. The R aquifer and the C aquifer are separated by a large rock formation. The waters of the two aquifers do not intermingle. With the proper drilling of the well, the C aquifer will not be damaged. With the K-2 Well more water from the C aquifer will be available to Strawberry, because Pine will no longer need to draw from this aquifer for its water needs. I view the K-2 Well as a win/win situation.

As you know Pine has suffered with severe summer water shortages for many years. The K-2 Well, if successful, will end those shortages by next summer and oppressive water hauling charges could be ended. Yet many people who are protesting water hauling charges are the loudest in protesting the K-2 Well. It makes no sense to me.

Please do not be swayed by the unreasonable actions of a loud group. Please carefully review this matter. Please approve the agreement. Please help Pine end its water shortage.

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Bernice E. Winandy

[REDACTED]
Pine, Arizona 85544
[REDACTED]

Customer sent the following e-mail to Utilities and all Commissioners on 9/18/07 -

Re: W-03512A-07-0362 In the Matter of the Application of Pine Water Company to Encumber a Part of its Plant and System and Issue Evidence of Indebtedness

Dear Commissioners:

I am writing to you about the above referenced matter because I am concerned that the actions of a loud, vocal group might obstruct the approval of the above referenced matter.

I think that a careful review of the K-2 Well Agreement will show that it is a win/win situation for both Strawberry and Pine. If that well comes in Pine's very longstanding water problems could be solved by next summer. Also, if the well is a success, more water will be available to Strawberry because Pine will no longer need to draw from the C-aquifer which is Strawberry's main source of water. If the K-2 Well is successful, oppressive water hauling charges will end.

I have attended meetings of the Rim County Water group which is largely made up of the well protesters. This group wants to remove four board members of the Pine Strawberry Water Improvement District, change the district into a water purveyor and buy Pine Water Company. It is rumored that this group is being whipped up by some well owners who are quoted as saying that he (the well owner) has offered to sell him (Hardcastle) water at \$1.00 a 1000 gallons and Hardcastle refused because he makes more money hauling water. While the members of this group may have good intentions, it is my belief that their means (character assassination and hyperbole) are creating a bitter confrontation, tearing the community apart and preventing a well reasoned solution of the area's water problems.

I have spent much time trying to separate fact from fiction/rumor from truth (did the well owner really speak as quoted?) when dealing with Pine/Strawberry water problems. I find it nearly impossible. However, I do not have benefit of the means that are available to you. Please do not get distracted by the loud unreasonable reaction of a group that that refuses to see the good in the above referenced matter. Please approve the agreement. Please let Pine have a chance to finally have an adequate water supply.

Bernice E. Winandy

[REDACTED]
Pine, Arizona 85544
[REDACTED]

Customer sent the following e-mail to Utilities and all Commissioners on 9/19/07 -

Re: W-03512A-07-0362 In the matter of the Application of Pine Water Company to Encumber a Part of its Plant and System and Issue Evidence of Indebtedness

Dear Chairman and Commissioners:

I am writing to you because I believe that it is of the utmost importance that Pine Water Company develop its own water source for the Pine area because sources of water that can be hauled into Pine might be

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disappearing.

As I understand it much of the water hauled into Pine comes from Star Valley. This summer Star Valley incorporated. The town is now taking actions to limit the amount of water that can be pumped from wells within its incorporated area and hauled to other areas. These actions may limit the amount of water that can be hauled to Pine causing Pine Water Company to haul water from other sources. These sources may be at a greater distance and cause hauling charges to climb even higher than they are at the present time. Furthermore, there is a possibility that the town of Star Valley may purchase the Payson Water Company which is currently part of Brooke Utilities, Inc. If the town of Star Valley does purchase the Payson Water Company, could Pine Water Company lose Star Valley completely as a source of water?

The K-2 Well could be an excellent source of water. This possibility should be explored. Pine needs a source of water that would end water hauling charges and its dependence on outside sources of water.

Thank you for your attention to this matter.

Bernice E. Winandy

[REDACTED]
Pine, Arizona 85544

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following e-mail -

Mrs. Winandy -

Thank you for all your recent e-mails to the AZ Corporation Commission regarding Pine Water Co. They have been received and will be placed in the appropriate Docket. All five elected Commissioners will have a chance to review your comments before making a decision in these cases.

The Commissioners and staff appreciate you taking the time to express your opinions on matters currently before the Commission.

Deb Reagan
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 9/19/2007

Opinion No. 2007 - 63331
