

ORIGINAL

W-03512A-06-0407
W-03512A-07-0019
W-03512A-06-0613
W-03512A-07-0100



0000076239

Sheila Stoeller

RECEIVED

From: William Albert [wcalbert@cox.net]
Sent: Monday, September 03, 2007 4:54 PM
To: Mayes-WebEmail; Tommie Martin; Jose Sanchez
Cc: Brooke Utilities
Subject: Why are we frustrated?
Attachments: Pine Water Bills.doc

2007 SEP -6 P 1:52
AZ CORP COMMISSION
DOCKET CONTROL

I am attaching copies of my bill and two of my neighbors' from our most recent billing. They each paid .01 cent per gallon in hauling charges. I paid 5.7 cents per gallon. Gary (whose bill is not attached) also paid approximately 6 cents per gallon for hauling charges. Like me, Gary is a "flatlander". Mike's property connects with mine. Brookes estimated his water usage. Art's meter and mine were read. (They are full time residents). Why would Brookes not have read Mike's meter. Why is his estimate so high? Is to capitalize on the hauling charges? People in Pine and Strawberry do talk to each other. Situations like this are part of what frustrate us.

It is our hope that learning about discrepancies like these will help you find fair and equitable solutions to our water problems in Pine and Strawberry.

Correction:

I left a decimal out of my water charges in my first email to you. (Total charges were 8.8 cents per gallon. Hauling charges were 5.7 cents per gallon. I've copied part of the email with the corrected figures below. I apologize for any inconvenience.

"As I am sure you are aware, there is considerable concern over the water situation in Pine. I counted over 100 people at the hearing in Phoenix on August 6th. I just received my bill from Pine Water Co. (Brooke) and would like to illustrate why I am upset.

We are what the folks in Pine refer to as "flatlanders". We have owned a cabin in Pine since 1996. We spend a few weeks there in the summer and come up when we can on weekends. We probably average fewer than 60 days each year in Pine. To help conserve water, we bring drinking water up with us. We save our bath water for watering outdoors. Of course, we pay all taxes and fees based on 365 days per year.

For the month through August 23 we used 790 gallons of water at a base cost of \$4.74. We also pay a minimum charge of \$18.45 every month. We were charged \$1.54 for taxes and \$45.19 in hauling charges. Our total bill came to \$69.92. That equals 8.8 cents per gallon. Hauling charges came to 5.7 cents per gallon."

Thank you for your attention.

William Albert

Arizona Corporation Commission
DOCKETED

SEP 06 2007

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487
PINE WATER CO INC

Bill Date: 8/23/07

Customer: ARTHUR H SIMMONS SR
Service at: [REDACTED]

Account #9019365-7
24-Hour Phone (800) 270-60

Previous Statement



PREVIOUS BILLING - 7/19/07	54.19
PAYMENT RECEIVED - 8/03/07 THANK YOU	54.19-
PREVIOUS BALANCE	.00

Current Statement



SERVICE PERIOD - 7/07 to 8/06 -30 days	
NEXT SCHEDULED READ DATE - 9/07/07	
WATER USAGE (880 GAL @ .00600)	5.28
MINIMUM CHARGE (5/8" X 3/4" M)	18.45
WATER HAULING SURCHARGE	10.13
OTHER CHARGES (SEE DETAIL BELOW)	1.58

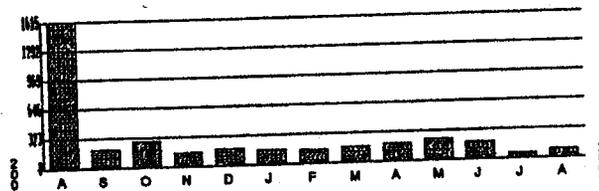
AMOUNT TO BE DEBITED ON 9/07/07 35.44

TOTAL AMOUNT DUE 35.44

Handwritten: Hauling
.011 per
gallon

METER NUMBER	PREVIOUS READINGS	CURRENT READINGS	CURRENT USAGE GAL	USAGE LAST YEAR GAL
51478034	102750	103630	880	16,150

Usage History



Other Charges



USAGE TAX (880 @ .00650)	.01
SALES TAX (GILA CO.) (23.73 @ .06600)	1.57
TOTAL OTHER CHARGES	1.58

PINE WATER CO INC

Customer: MIKE TAYLOR
Service at: [REDACTED]

Bill Date: 8/23/07
Account #9003640-1
24-Hour Phone (800) 270-6084

Previous Statement



PREVIOUS BILLING 7/19/07 129.69
PAYMENT RECEIVED 8/01/07 THANK YOU 129.69
PREVIOUS BALANCE .00

Current Statement



SERVICE PERIOD - 7/07 to 8/06 30 days
NEXT SCHEDULED READ DATE 8/07/07
WATER USAGE ESTIMATED 42.63
MINIMUM CHARGE (5/8" X 3/4" M) 18.45
WATER HAULING SURCHARGE 75.76
OTHER CHARGES (SEE DETAIL BELOW) 4.07

CURRENT BALANCE DUE BY 9/07/07 140.91

TOTAL AMOUNT DUE 140.91

Handwritten: 11/23
all per
gallow

Usage History



METER NUMBER 8558824 PREVIOUS READING 1333670 CURRENT READING 1342520 CURRENT USAGE GAL 8,329 USAGE LAST YEAR GAL 2,790

Handwritten: 8-27 1342520

Handwritten: PAID 8-21
CHK # 4458
65.15
75.76
742



Other Charges



USAGE TAX (8,329 @ .0055) .04
SALES TAX (CILA CO.) (51.08 @ .06600) 4.03
TOTAL OTHER CHARGES 4.07