

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827



0000076069

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62543

Date: 8/14/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: David

Last: Diedrich

Account Name: David Diedrich

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

RECEIVED
2007 AUG 15 P 4: 05
AZ PUBLIC UTILITIES COMMISSION
DOCKET CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Arizona Corporation Commission Contact Phone: [REDACTED]

Nature of Complaint:

DOCKETED

8/14/2007 - ***OPPOSED OPINION***

AUG 15 2007

RE: Docket No. E-01345A-05-0816
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DOCKETED BY [Signature]

David Diedrich has been an APS customer since 1976, and served under the Classic Rate Plan. Mr. Diedrich, resides in a 2,000 sq ft home and has maintained a good payment history with APS since service was established. He has made no changes in his daily routine which would justify a 31% increase which was reflected on his latest APS bill.

Mr. Diedrich questioned APS of the increase in his bill amount and was informed by a company representative that "the Commission approved the elimination of the Classic Rate plan as the customers served under this plan were subsidizing other customers and getting too good of a deal".

Per Mr. Diedrich this is "Grand Larceny, APS has lied and misrepresented the Commission with an underlying assumption that is inaccurate. APS customers served on this plan are being raped".

Mr. Diedrich does not understand why the Commission would believe APS's underlying inaccurate assumptions, because it is clear that the cost to produce and deliver electricity from point A to point B is what it is, regardless of what plan each customer is served on and No customers on this plan are not getting "too good of a deal".

Mr. Diedrich believes that APS is greedy and just angry that they can not generate additional revenue from customers served on the Classic Rate Plan vs. customers served on all other rate plans.

Mr. Diedrich feels the Commission should require APS to divide the total cost of generation equally between all customers in each neighborhood because the total cost is the same no matter what plan they are on.

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Mr. Diedrich states the Math may be right but the assumption is erroneous.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Informed the customer that his opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") and made part of the record.

Further explained that a copy of his opinion will be distributed to each Commissioner for review. I explained that Commission staff is very sensitive to the burden that high utility rates place on consumers, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

CLOSED
End of Comments

Date Completed: 8/14/2007

Opinion No. 2007 - 62543
