

W-02065A-07-0312

ORIGINAL



0000075518

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Arizona Corporation Commis

Opinion No. 2007 62041

Date: 7/26/2007

DOCKETED

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

JUL 27 2007

Complaint By: First: Jon Last: Whitmore

DOCKETED BY [Signature]

Account Name: Jon Whitmore and Laura Pettit

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Wilhoit

CBR:

State: AZ Zip: 86332

is:

Utility Company: Wilhoit Water Company, Inc.

Division: Thunderbird

Contact Name: Jim West

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* W-02065A-07-0312 \*\*\*\*\*

We have to have water. No one here can handle a double increase in our water bill. We can handle a small increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following correspondence -

Dear Mr. Whitmore and Ms. Pettit:

Your comments regarding the Wilhoit Water Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters, e-mails and phone calls received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at 800-222-7000.

RECEIVED  
2007 JUL 27 A 9:13  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely,

Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

Date Completed: 7/26/2007

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