

I-02274A-07-0357

ORIGINAL



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 61802

Date: 7/17/2007 DOCKETED

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

JUL 26 2007

Complaint By: First: Walter A. Last: Chapko

Account Name: Walter A. Chapko

Home: (000)000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85018

is:

AZ CORP COMMISSION  
DOCKET CONTROL

2007 JUL 26 A 9:26

DOCKETED BY [Signature]

RECEIVED

Utility Company: Verde West Irrigation(Harold W. Bullard dba)

Division: Irrigation

Contact Name: Peggy Larson

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\* I-02274A-07-0357 \*\*\*\*

Customer sent the following correspondence -

Customers Statement in Opposition to Verde West's application for a rate increase for the Following reasons:

1. Peggy L. Larsen is not the sole owner of Verde West Irrigation as alleged in Page 7. Harold Bullard and Peggy L. Bullard were devoiced in Yavapai County in 1972. Decree did not mention as an asset Verde West irrigation Harold Bullard allegedly has some interest in Verde West Irrigation. His Input is needed as to whether or not he claims some interest. His address And phone number is known to Peggy and to undersigned customer
2. Application indicates 186 customers on page 18 and 183 customers on page 6. Yet undersigned customer and others are aware that Peggy only collects from 160 customers. At least 26 customers get a free ride at the expense of others. If, Peggy would collect from all customers, no rate increase would be needed.
3. No breakdown of full acre or 1/2 acre lots is shown in operating revenue on page No indication is shown on page 6 how increase would affect interest of full acre 1/2 acre, or 2 acres or more
4. Page 8 does not fully explain how rate of 60 dollars per 1/2 acre and one hundred Twenty five for a full acre are applied. It does not indicate how each 1/2 acre One acre or 2 acre parcel will be affected by an increase.
5. Page 9 is silent as to proposed rates and by how much each customer will be Increased.
6. Page 3 indicates wages paid of\$15,000. Applicant supplies no proof of salary And other wages related deductions.

SUMMARY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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No rate increase is justified by this rate increase application. Peggy needs to collect from All customers. Undersigned customer request a hearing with an opportunity to question Peggy on the need for an increase.

Copy send to: Peggy L. Larson [REDACTED], Az., 86322 6-23-07 by Walter. A. Chapko [REDACTED]  
[REDACTED] Az. 85018.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Responded to customer with the following -

Mr. Walter A. Chapko  
4102 E. Stanford Dr.  
Phoenix, AZ 85018

RE: VERDE WEST IRRIGATION  
DOCKET NO. I-02274A-07-0357

Dear Mr. Chapko:

Your correspondence regarding the Verde West Irrigation rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters, e-mails and phone calls received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at 602-542-4251.

Sincerely,

Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 7/25/2007**

**Opinion No. 2007 - 61802**

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2007 JUL 26 A 9:28  
AZ CORP COMMISSION  
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