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ORIGINAL



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ARIZONA AMERICAN WATER
15626 N. DEL WEBB BLVD.
SUN CITY, AZ 85351

Attn. Mr. Karl Wilkins, Supt.
Customer Service

RECEIVED

Arizona Corp

DOCKETED

JUL 25 2007-02-04

AZ CORP
RE: Wastewater Charges
DOCKET
Acct. No. 23-0062345-7

DOCKETED BY

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Dear Mr. Wilkins;

DOCKET NO. WS-01303A-06-0491

Thank you for your ltr. of 09-17-04 in response to the questions in my ltr. of 08-18-04.

In re- reading your letter I conclude that the main thrust of my letter was missed or I did not make it very clear.

My main concern is the basis used for calculating the flat monthly charge for wastewater not the amount of the increase in the charge. Yes, I understand that AAW wastewater treatment costs may have gone up like everything else, but permit me to remind AAW that these expenses surely must go down during the summer months when perhaps 10 to 20 % of the local customers are not home generating any wastewater.

It seems elementary that wastewater treatment costs will fluctuate with total water usage and thus a flat monthly charge is not appropriate summer and winter or on an average water use basis. This present system definitely rewards those who do not try to conserve and penalizes those who do.

Permit me to digress for a moment. My industrial experience would seem to qualify me to question Water Utility Co. billing charges. Many years ago in an industrial plant in another city and state I questioned the water company billing detail and proved to them that their people simply did not know how to read a dial type meter. This led to a sizable credit refund to my company.

Back to the main question. AAW no doubt has qualified meter readers so AAW must know the total monthly water usage for each CUSTOMER. It seems reasonable that AAW must also have a pretty good handle on total wastewater thru-put at treatment facilities. What then is so complicated about coming up with a factor less than one based on total water usage and total wastewater treated.

It also seems appropriate that the ratio of wastewater to water usage has allowances built in for such things as; irrigation, auto washing, external window washing, driveway washing, etc. that do not send water to the wastewater facilities.

It is very difficult to justify or support a system that charges more for wastewater than total water usage. Sounds like a Houdini trick! AAW may count on me to keep the dialogue open on this matter with AAW and ACC.

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Kindly forward the AAW internal copies for me, thank you.

Sincerely,

Philip Jansen

14115 W. Gunsight Dr.
SCW, AZ 85375

cc; Mr. Brian K. Biesemeyer-AAW
Mr. Benjamin Lewis-AAW, Western Region
Commissioner Mike Gleason- ACC