

SW-01428A-06-0444

ORIGINAL



0000075296

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

55

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 61843

Date: 7/18/2007

Complaint Description: 05Z Quality of Service - Other
N/A Not Applicable

Complaint By: First: Matthew Last: Mansfield / Attorney

Account Name: Jennings Strouss & Salmon for Camelot Homes Home: (000) 000-0000

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: Business

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

07/17/07 CORRESPONDENCE REC'VD FROM JENNINGS, STROUSS & SALMON, PLC, the ATTORNEYS AT LAW REPRESENTING CAMELOT HOMES, INC via fax.
DOCKET NO. SW-01428A-06-0444

Arizona Corporation Commission
DOCKETED

JUL 19 2007

DOCKETED BY [Signature]

RECEIVED
2007 JUL 19 P 2:57
AZ CORP COMMISSION
DOCKET CONTROL

Jennings
Strouss
July 5, 2007
Via Facsimile [REDACTED]
& U.S. Mail
ARIZONA CORPORATION COMMISSION
Re: Camelot Homes, Inc. adv. Litchfield Park Service Co.

To Whom It May Concern:
This firm represents Camelot Homes, Inc. Please direct all future correspondence and communications regarding the enclosed Complaint to me.

Should you have any questions, please feel free to call.

Very truly yours,
JENNINGS, STROUSS & SALMON. P.L.C.

By
Matthew J. Mansfield
cc: Mr. Tom Kirk
Enclosure
MJM/ksb

Arizona Corporation Commission Complaint Addendum
This complaint is regarding the serious persistent odor emanating from the Litchfield Park Service Company (LPSCO) wastewater treatment plant at 143w Ave & McDowell Rd. in Goodyear. Camelot Homes is a property

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owner in the area of the plant and has experienced regular odor emissions from this plant for the past several years. The odor emissions are severe and disruptive to its business.

Camelot Homes has communicated with plant management on numerous occasions to report concerns and seek updates on planned corrective measures. Plant officials have acknowledged the excessive emissions, and claim they are addressing the problem. LPSCO implemented a "fix" in approximately December 2006 that it promised would eliminate 98% of noticeable odor emissions. A brief reduction of emissions occurred for a couple of months, but the odor emissions have since returned to previous levels. While LPSCO management continues to assert the problems are being corrected, the length of time that has passed without resolution is unacceptable.

It is apparent that LPSCO's efforts to assess the problems with the plant the plant have failed to truly identify the source, scope or extent of the problems. LPSCO may have also failed to effectively implement the proper corrective measures. LPSCO claims to have another corrective measure scheduled for later this year. Based on LPSCO's previous failed efforts, Camelot Homes is not confident that LPSCO has the ability or motivation to adequately address this issue absent Intervention and oversight by the Arizona Corporation Commission (Commission). Therefore, Camelot Homes respectfully requests that the Commission take all necessary action against LPSCO to ensure the unreasonable odor emissions are terminated.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

07/18/07

Called Matthew Mansfield and left detailed steps on accessing the filed documents at the ACC. Advised that information could be retrieved through Docket No. SW-01428A-06-0444, Documents, scroll to result 5 of 24, view PDF and then response 4 of 24, view PDF. Provided phone number should he have any questions.

07/19/07

Received call from Matthew Mansfield who provided a direct phone number. He would like to become an intervener if the Commission plans to proceed in an OSC. He has received and reviewed the correspondence on edocket and is current with the updates. Advised Mr. Mansfield that edocket will have all updates. Also advised Mr. Mansfield that his comments will be placed on file with the Docket Control Section of the Arizona Corporation Commission, made a part of the record, and brought to the attention of the Commissioners.

Number to reach Matthew is [REDACTED]

End of Comments

Date Completed:

Opinion No. 2007 - 61843
