

W-0815A-07-0117
W-01815A-06-0775

ORIGINAL



ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM

4100

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61697

Date: 7/12/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tom Last: Brady

Account Name: Tom Brady

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

07/11/07 Customer called to give his opinion on the Golden Shores Rate increase. He said that he feels the utility is asking for this increase because they have spent a lot of money on a new subdivision in the area that recently folded and all of the building ceased - trucks were removed and now the project shut down. He said that their current customers should not have to pay for the company's mistake. He also said the public comment meeting which is scheduled for November 28 in Phoenix should be held in the Golden Shores so the retired community can attend.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

07/11/07 I thanked him for his comments and explained the process of having his complaint docketed. I explained that during the rate increase process the Commissioners would have opportunity to review before rendering a decision. I also gave him the telephone number for the Hearing Division regarding the location of the public meeting.

End of Comments

Date Completed: 7/12/2007

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Arizona Corporation Commission

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