

W-01865A -07-0385

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 61816

Date: 7/18/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Terry & Anna

Hammon

Account Name: Terry & Anna Hammon

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: [REDACTED]

Utility Company: Groom Creek Water Users Association

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following customer e-mail opposing the rate increase:

Arizona Corporation Commission
DOCKETED

JUL 19 2007

From: [REDACTED]
Sent: Monday, July 16, 2007 1:29 PM
To: Utilities Div - Mailbox
Subject: Groom Creek Water Users Association

DOCKETED BY [Signature]

As a resident of Groom Creek, therefore an owner in the Groom Creek Water Users Association, I am compelled to write my opinion: We know that increases are necessary for the Association, and that there has not been increases in sometime. However, the rate increase seems to be excessive at one time. Perhaps a better increase would be a smaller increase over a five year period. Thank you for taking my disapproval of the increase into account when you reach your decision.

Sincerely, Terry and Anna Marie Hammon

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7-18 @ 8:15am. I e-mailed the customer the following:

Dear Terry and Anna Marie Hammon:

This to acknowledge your e-mail referenced below to the Arizona Corporation Commission ("Commission"), relative to the rate increase application submitted by Groom Creek Water Users Association. Your letter will be

RECEIVED
2007 JUL 19 P 2:56
AZ CORP COMMISSION
DOCKET CONTROL

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noted for the record in this rate case application. The Commission sincerely appreciates the time you have taken to express your opinion in this matter.

Sincerely,


Public Utilities Consumer Analyst II
Utilities Division

7-18 I e-mailed the customer OPINION file to Lynn Combs, ACC Consumer Services-Phx to have this OPINION docketed under docket number W-01865A-07-0385. File closed.

End of Comments

Date Completed: 7/18/2007

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