

SW-02519A-06-0015
Dec. 69464



**ORIGINAL. ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62295

Date: 8/6/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

Complaint By: First: Last:
Linda Linda Pitts

AUG 07 2007

Account Name: Linda Pitts
Street: n/a
City: [REDACTED]
State: AZ Zip: 00000

Home: (000) 000-0000
Work: (000) 000-0000
CBR: [REDACTED]
is: E-Mail

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

From: LindaP [mailto:[REDACTED]]
Sent: Saturday, August 04, 2007 9:05 AM
To: Utilities Div - Mailbox; Legal Div - Mailbox; Admin Div - Mailbox
Subject: Gold Canyon Sewer

RECEIVED
2007 AUG - 7 P 4: 00
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Is there anyone in this department that cares to help the residents of Gold Canyon from not paying HIGH rates to flush their toilets ? If you were living here you would know the history of how this hike came about and would know that it JUST IS NOT RIGHT ! But, even if you don't live here, it is not an excuse to look away and let some company get away with their lame excuse to recoup funds when they are actually trying to make up as much money as they can so they can sell it off again. We are not jumping stones to be disrespected, we'll pay a fair sewage bill but not one that is one of the highest in the entire country. The whole exchange of owners is between the past owners and the new owners, NOT THE RESIDENTS ! You're kidding yourself if you think all the Gold Canyon residents can afford this, there are some long-time residents here that don't have the income of the new residents. My son for example, brings home approx. \$1200 a month, his rent is \$850, aside from electric, the sewer bill is the next highest bill. That is egregious and someone needs to make an adjustment for this town and not just 'stick us' with the loss to make-up. Promises after promises, the smell stank for YEARS !!! We put up with the delays and excuses and were PROMISED the cost would not be forwarded onto us, but it was when the management changed hands. If the new management truly wanted to gain respect and integrity, at the most, split the costs, and spread the repayment over a long time, if they intend to stay around, not more than double it, ASAP ! There are flags up all around this new management, and it stinks! So, I ask again...do you care?

Respectfully,

LPitts
Gold Canyon
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

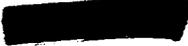
Investigator's Comments and Disposition:

8/6/07

Dear Ms. Pitts,

My name is Carmen Madrid and I am a Public Utility Consumer Analyst with the Utilities Division of the Arizona Corporation Commission.

I am in receipt of your e-mail regarding the Gold Canyon Sewer Company's rate increase. I will file your opinion in the rate application for Gold Canyon Sewer Co. and it will be distributed to the Commissioners and all the staff members assigned in this matter.

If you have any additional questions or opinions you may contact this office at 

Sincerely,

Carmen Madrid
Public Utilities Consumer Analyst
Utilities Division

docketed in SW-02519A-06-0015 (Decision No. 69664)
End of Comments

Date Completed: 8/6/2007

Opinion No. 2007 - 62295
