

W-01472A-03-0119



0000075225

ORIGINAL ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62328

Date: 8/7/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John

Victor

Account Name: John Victor

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

RECEIVED
2007 AUG 7 P 4: 19
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Mormon Lake Water Company

Division: Water

Contact Name: James Sorgatz

Contact Phone: [REDACTED]

Nature of Complaint:

8/7/07 Docketed under W-01472A-03-0119

Per Mr. Victor he just received a second notice from Mormon Lake Water Company indicating that the company is requesting a rate increase. He is not in favor of any type of increase for the company he opposes this proposed rate hike. The company should be providing better service in order to receive increases from the Commission.

Arizona Corporation Commission

End of Complaint

DOCKETED

AUG 07 2007

Utilities' Response:

n/a

End of Response

DOCKETED BY [Signature]

Investigator's Comments and Disposition:

8/7/07 I advised Mr. Victor that his comments regarding the Mormon Lake Water Co "Mormon Lake" rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider his comments before a decision is rendered in the Mormon Lake application.

The comments he raised will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates his comments and the interest taken on the proposed rate increase.

End of Comments

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