

FILE IN E-01345A-05-0816

E-01345A-05-0826

E-01345A-05-0827

ORIGINAL



0000075181

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62160

Date: 7/31/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

JUL 31 2007

Complaint By: First: Laura

Last: Johnson

Account Name: Laura Johnson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85239

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to voice her opinion about Arizona Public Service Company and their recently approved rate increase. She feels the company is getting too greedy and she hoped the Commission would have looked more closely at the company's expenses. She also suggests that somebody should be monitoring APS in terms of the number of trucks that show up when replying to a customer's need for service. She also that the customers should not be liable for past expenses for the company.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

07/31/07-I thanked the customer for calling the Commission regarding her opinion for the APS rate case. I informed the customer that I would write up her opinion and it will be placed on file with the Docket Control Center of the Commission and will be made part of the record. E-01345A-05-0816, E-01345A-05-0826, and E-01345A-05-0827. CLOSED.

End of Comments

AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 7/31/2007

Opinion No. 2007-62160
2007 JUL 31 12:51

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