

# W-01472A-07-0208



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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

4720

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 62089

Date: 7/27/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission  
DOCKETED

JUL 30 2007

Complaint By: Leon Woods

Account Name: Leon Woods

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED] DOCKETED BY [Signature]

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Mormon Lake Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. W-01472A-07-0208

To: Az. Corp. Comm.  
From: Leon Woods, [REDACTED]  
Re: Mormon Lake Water Co.'s request for rate increase.

RECEIVED  
2007 JUL 30 A 10:14  
AZ CORP COMMISSION  
DOCKET CONTROL

I'd like to protest the following:

The service charge of \$18.00 to \$23.00. It's not the amount, it's the seven months of no service at this rate. We part time customers receive service for only 5 mos. In summer, the other 7 mos. in getting nothing, the meters are pulled and the lines are drained. If we are required to pay 12 mos. @ \$23.00 = \$276.00/by the 5 mos. = \$55.00 a month. This amount would be extreme.

The M.L.W. Co.'s "unaudited" loss of \$31,081. may be correct but I think they ought to look & see where that is generated. They have a year round lodge, bar, restaurant, 50 rental units, living quarters for employees, pump water 1/2 mile from "Little Mormon Lake" to the fishing pond next to the lodge, and supply thousands of gallons of water to the horses and cattle for the many equestrian events. We 5 mos. Of summer use should not be required to support their many year round activities.

It's difficult for people like me, retired military on Soc. Sec., to complete against a multimillionaire like Rex Maugham, so we need your help to level the playing field. Your help is appreciated.

Leon Woods  
\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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N/A

\*End of Response\*

**Investigator's Comments and Disposition:**

7/27/2007 - Correspondence mailed to Customer:

July 27, 2007

Leon Woods  

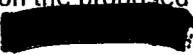

RE: MORMON LAKE WATER COMPANY

Dear Leon Woods:

Your letter regarding the Mormon Lake Water Company ("Mormon Lake Water") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Mormon Lake Water application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at .

Sincerely,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division

CLOSED

\*End of Comments\*

**Date Completed: 7/27/2007**

**Opinion No. 2007 - 62089**

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