

W-01303A-07-0209

**ORIGINAL**



0000075028

**ARIZONA CORPORATION COMMISSION**

4700

**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61772

**Date:** 7/17/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** V.M. **Last:** Lamberti

**Account Name:** V.M. Lamberti **Home:** [REDACTED]

**Street:** [REDACTED] **Work:**

**City:** Sun City **CBR:**

**State:** AZ **Zip:** 85351 **is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** Karl Wilkins **Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket W-01303A-07-0209

[REDACTED]

July 3, 2007

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, Arizona

Arizona Corporation Commission  
**DOCKETED**

JUL 17 2007

DOCKETED BY [REDACTED] **nr**

RECEIVED  
2007 JUL 17 A 11:55  
AZ CORP COMMISSION  
DOCKET CONTROL

Dear Sir:

Regarding the wastewater rate increase which Arizona American Water Co. is requesting, I hardly know where to start. When a person lives on a fixed income everything increases except the income. The pitiful increases we do receive are eaten alive by the medical insurance increases and prescriptions alone. There are also increases in all of the other necessities.

I have been trying to make ends meet by using credit cards and have not been able to pay them off or years. Now the credit card services and rates are getting out of reach.

Our income is too much to receive help but not enough to survive. These are the eternal breakdowns and repairs. Besides the usual automobile breakdowns the rabbits chewed my automobile wires three times costing about \$1000.

In these almost fifty year old homes the plumbing problems are constant. The house needs new flooring from water damage. Also, the house needs painted and reroofed. This may seem like a small increase to someone with money but when it is added to taxes, insurances, food, gas, utilities and all of the other charges which keep going up it is too much. When will the cost of everything start coming down?

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I am unable to work in order to increase my income. I might have more now except my husband, daughter and I have been disable for so many years and had large medical expenses. Also, he is now deceased.

I hope you will be able to help some of these inflationary charges.

Sincerely,  
V.M. Lamberti  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer, left voicemail confirming receipt of opinion, explained docketing and provided my name and number.

\*End of Comments\*

**Date Completed: 7/17/2007**

**Opinion No. 2007 - 61772**

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