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Arizona Corporation Commission AZ CORP COMMISSION
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Arizona Corporation Commission
Docket Control
1200 W. Washington
Phoenix, AZ 85007

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Re: Docket Nos. E-01345A-07-0663 and T-01846B-07-0663

Hillcrest Bay Mobile Manor Lot 119 APN: 310-32-119
809 Crystal View Dr. Parker, AZ 85344

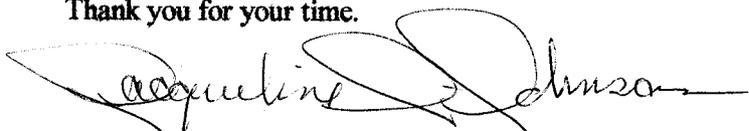
Be advised that I am *for the proposed underground project*. It will provide better service and equipment from APS, increase property values for homes within this subdivision and eliminate a serious eye-sore and equipment failure that is happening at present.

My only concern is the service being proposed by Verizon. At present time phone service in this area is very sparse to be sure. The only "upgrade" in service is Call Forwarding and Call Waiting. No other service is offered to their customers - not only in Hillcrest, but the rest of the Parker Area. There are not enough lines available and Verizon "robs" phone lines of seasonal customers when new customers sign up for service. Then when the seasonal customer comes back to the area, they have no phone - until Verizon "robs" someone else. In addition, cell phone service is very poor in the "River" area and signals are few and far between - keeping customers from using cell service instead of the inferior land line service. As such many customers are switching to NPG Cable who offers Internet service, cable and phone service - just like customers in the Big Cities. As a result Verizon is loosing many customers.

I know that Hillcrest is an isolated subdivision that does not have access to cable, so as Verizon sees it, we are a "captive audience". We are going to receive very basic phone line service with this underground conversion and I think their cost is out of line. They feel we have no choice. They did not want to do this underground service to begin with, so now we have to pay for their loss to cable customers.

I am basically *for* the underground conversion, I just wish something could be done with the Verizon service and cost proposal.

Thank you for your time.



Jacqueline J. Johnson