

ORIGINAL



ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

47

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 65371

Date: 12/20/2007
Arizona Corporation Commission

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

DOCKETED

JAN 2 2008

First:

Last:

Complaint By: Pam

Mason

DOCKETED BY [Signature]

Account Name: Pam Mason

Home: [REDACTED]

Street: n/a

Work:

City: Pine

CBR:

State: AZ Zip: 85544

is:

Utility Company: Pine Water Co., Inc.

Division: Pine Crest

Contact Name: Mistie Jared

Contact Phone: [REDACTED]

Nature of Complaint:

From: Pam Mason [REDACTED]
Sent: Sunday, December 16, 2007 7:02 PM F U c... L
To: Pierce-Web; Hatch-WebEmail; Gleason-WebEmail; Mundell-Web;
Subject: FW: W-0351 2A-07-0362

RECEIVED
2008 JAN -2 P 2:31
AZ CORP COMMISSION
DOCKET CONTROL

December 4th, 2007 meeting held in Pine.

Dear Commissioners,

I was somewhat disappointed when I attended the recent ACC meeting in Pine. I was under the impression that there would be a three minute speaking limit and no cheering or clapping from opposing sides would be allowed. Please understand I am all for persons wishing to express an opinion that may be different from my own, but given the atmosphere I felt I could not speak out. As I said to Commissioner Pierce after, I was afraid to speak. Thank you Commissioner Pierce for taking my written statement and saying that you would pass it out to all Commissioners. In the future I would much prefer to speak before Judge Nodes and the ACC In a court room setting In Phoenix, if and when I feel I have anything relevant to say.

It seemed to me that the general public really don't understand the role of the ACC and the oversight it has over Brookes Utilities and others. Rather like the public not understanding how the water hauling charges are arrived at no matter how often it is written and explained.

I read the testimony of ACC staff Mr. Chaves and Mr. Scott and I found it to be thorough and comprehensive. Probably only a handful of those in attendance even bothered to read It

Some in the Community are hell bent on whipping up a frenzy against Brookes Utilities, Pine Strawberry Water Improvement District and the proposed 1(2 well. It seems strange to me that I have a document in front of me written by Bob Cassaro a couple of years ago "Solving Our Water Problems" where option #1 is to drill deep wells In Strawberry. The point I am making is that anyone can pull information out of testimony or hand-outs to

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fit their argument. So when at the hearing In Pine we were given the latest hand out from Mr. Cassaro (you probably have one) his "facts" followed the same format.

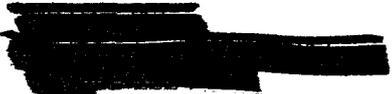
Commissioner Mundell may well remember how some of the public came to Phoenix during the past rate case hearing, and advised the ACC that Gila County Board of Supervisors had control of the PSWID. We could get no information as to what was going on, no minutes were posted, how much was being spent on lawyers and consultants and in fact we were dealing with a "flagrant waste of taxpayers money." Money that was originally allocated for finding new water. Thankfully we got back to voting our own board and it is ironic that those same parties and consultant who engineered the board being taken over by Gila, are the very ones now crying that \$3001(is a waste of taxpayers money.

Commissioners I don't envy you the task of sorting out fact from fiction but please make a decision just as soon as you can. I understand you probably would like us just to go away, but both Pine and Strawberry need to be allowed to find water quickly, and the proposed 1(2 well could give us that chance.

Sincerely, -

*****ATTACHMENT*****

Pamela Mason


pamldxnQ@hotmail.com December 4, 2007
Reference: W-035 I2A-07-0362

Honorable Judge Nodes and Commissioners,

I am a full time resident of Pine and I thank you for allowing us to make public comments today. I have read the testimony of ACC Staff Mr. Chaves Public Utilities Analyst and Mr. Scott Utilities Engineer and I found it to be thorough and comprehensive. In their report it would seem that they found no reason to deny the application of Pine Water Company to encumber a part of its plant and system and issue evidence of indebtedness. That I understand is the issue before the Arizona Corporation Commission.

As an aside, today you will have heard numerous negative comments about Pine Water Company and PSWID. In their defense I will say that both of them worked hard to create a new working relationship and to understand the water problems and issues together.

The location of the K2 site is the most economical, we don't have to buy the land, the site is close to the northern terminus of Project Magnolia, additional storage will be supplied, transmission infrastructure is in place and more than anything we could get the water in the shortest amount of time.

If the test well is successful, the \$300K you will have heard about is to be repaid to PSWID at 6% interest per annum. If a sustained yield of 150 gpm is found, Pine Water Company will spend up to \$1 m. including adding additional storage for 300,000 gallons. Project Magnolia (which is right by the 1(2 site) will be interconnected to Pine Water Company and Strawberry Water Company. Any excess water is to be supplied to Strawberry.

Unfortunately Strawberry also experienced water shortages this year. It has been testified under oath that no water (1Cm Strawberry went to Pine down the Magnolia Pipeline to create the shortage in Strawberry this past summer. Both Communities stand to benefit by finding more water. The water being supplied right now is from the shallower C aquifer. The K2 well is to come from the much deeper It aquifer. I understand it would mean a large reduction in the amount of water taken from the Pine and Strawberry C aquifers.

Commissioners we appreciate the difficult position you are in, but we need the expertise and protection you currently afford us. I for one don't want to buy the water companies and I shudder at the cost and years it would take. Last time it was quoted at \$12.1M which worked out to be some \$6,500 per household over time. Unless

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its made in China we know that nothing goes down! Unfortunately we still have in our midst a group that would prefer to divider and conquer, recall 4 board members, condemn and have us buy both water companies and dispense with you the ACC, Isay let growth pay for growth.

In a nutshell none of us likes the hauling and the costs involved. Allow us please to find new water quickly.
Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Letter received through Chairman Gleason's office, already docketed.

End of Comments

Date Completed: 12/20/2007

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