



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61368

Date: 6/29/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ginger K. Last: Urban

Account Name: Ginger K. Urban Home: (480) 000-0000

Street: n/a Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

Docket no SW 02519A-06-0015

From: Ginger Urban [REDACTED]
Sent: Thursday, June 28, 2007 3:00 PM
To: Gleason-WebEmail
Subject: Proposed Gold Canyon Sewer Increase

RECEIVED
JUN 29 A 10:37
AZ CORP COMMISSION
DOCKET CONTROL

To Whom It May Concern:

I am writing to express my outrage to the proposed sewer rate increase for Gold Canyon residents. To request a rate increase of more than \$25/month is irresponsible and completely unreasonable. Gold Canyon Sewer needs to understand they too have to live within a budget, just like the rest of us and if they chose to spend beyond their means, we, the residents of Gold Canyon should not be forced to pay for their irresponsibility. If I asked my employer for 70+% increase in salary, I would be laughed out the door and I don't understand why a request like this is even being entertained. I certainly hope you will listen to the residents of Gold Canyon who, like me, find this request an insult, and slam the door on this irresponsible request by Gold Canyon Sewer. They chose to spend far beyond their means and they should be forced to find an internal way to fund their careless spending, just as you or I would have to do if we overspent on our credit cards.

Thank you for your time.

Ginger K. Urban
Gold Canyon Resident
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

JUN 29 2007

DOCKETED BY
KK [Signature]

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Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Friday, June 29, 2007 8:10 AM
To: [REDACTED]
Subject: FW: Proposed Gold Canyon Sewer Increase

Dear Ms Urban,

Your opinion regarding the Gold Canyon Sewer Company rate case has been received and docketed by the Arizona Corporation Commission. The Commissioners will be made aware of your concerns. If you have further issues please contact me at [REDACTED]

Sincerely Yours,

Bradley Morton
Public utilities Consumer Analyst II
End of Comments

Date Completed: 6/29/2007

Opinion No. 2007 - 61368
