

Sw 02519A-06-0015



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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

4700

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61258

**Date:** 6/25/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Roberta **Last:** McCarty

**Account Name:** Roberta McCarty **Home:** (480) 000-0000

**Street:** [REDACTED] **Work:**

**City:** Gold Canyon **CBR:**

**State:** AZ **Zip:** 8518 **is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** Bob Dodds **Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No Sw 02519A-06-0015

From: Robbie McCarty [REDACTED]  
Sent: Monday, June 25, 2007 2:35 PM  
To: Gleason-WebEmail  
Subject: Gold Canyon Sewer Rate Increase

I could not believe that the corporation commission was recommending an increase from \$35 a month to over \$60 per month. Residents have no choice and there is no competition. We depend on our government to prevent such outrageous price increases on something like sewer services where there is no alternative but to pay the price.

You can do without a telephone, if the price is too high. You can raise your thermostat if your electric bill is too high. You can conserve water to keep that cost in line. But, a high, flat monthly fee in a community where many homes are unused for up to 6 months of the year is unreasonable. A rate based on water usage would be more acceptable if a rate increase is appropriate at all.

Most communities that I've surveyed pay less than our present \$35! Just because investors purchase a business doesn't guarantee them a profit for poor management and infrastructure upgrades that were not cost effective. Don't reward poor management.

Roberta McCarty [REDACTED]  
Gold Canyon, AZ 85218  
\*End of Complaint\*

**Utilities' Response:**

Arizona Corporation Commission

**DOCKETED**

**JUN 27 2007**

DOCKETED BY [REDACTED] **NR**

AZ CORP COMMISSION  
DOCKET CONTROL

2007 JUN 27 P 4: 15

RECEIVED

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

From: Bradley Morton

Sent: Monday, June 25, 2007 3:11 PM

[REDACTED]  
Subject: FW: Gold Canyon Sewer Rate Increase

Dear Ms McCarty,

Your opinion regarding the Gold Canyon Sewer rate case has been received and docketed. The Commissioners will be aware of your concerns. If I can further assist you, call me at [REDACTED]

Sincerely Yours,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

**Date Completed: 6/25/2007**

**Opinion No. 2007 - 61258**

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SW 02519A-06-0015

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61299

**Date:** 6/27/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Robert **Last:** Homann

**Account Name:** Robert & Dorothy Homann

**Home:** (480) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** Bob Dodds

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No Sw 02519A-06-0015

From: ROBERT AND DOROTHY HOMANN [REDACTED]  
Sent: Monday, June 25, 2007 3:59 PM  
To: Gleason-WebEmail  
Subject: Gold Canyon Sewer

Re SW-02519A-06-0015: Gold Canyon Sewer Co. Rate Increase

Dear Commissioner Gleason,  
I strongly object to the judge's recommended 70% rate increase for the Gold Canyon Sewer Co. Like most people here in Gold Canyon, I believe the company is entitled to recoup its investment in making plant improvements. But this kind of all-at-once 70% rate hike is outrageous!!!!. Is there nothing the Commissioners can do to ameliorate this hike? Can't it be stretched out over multiple years? Give us a rate increase we can live with - say 25% to 33% - to be revisited in 3 years by the Commission.

Bob Homann

[REDACTED]  
Gold Canyon, AZ  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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From: Bradley Morton  
Sent: Wednesday, June 27, 2007 7:03 AM  
To: [REDACTED]  
Subject: Fw: Gold Canyon Sewer

Dear Mr & Mrs Homann,

Your opinion regarding Gold Canyon Sewer Company rate case will be docketed so the Commissioners will be made aware of your concerns. If you have further concerns contact me at [REDACTED]

Sincerely Yours,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 6/27/2007

Opinion No. 2007 - 61299

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3w 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61300

Date: 6/27/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ann Last: Gandomi

Account Name: Ann Gandomi Home: (480) 000-0000

Street: n/a Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

From: Gandomi [REDACTED]  
Sent: Monday, June 25, 2007 9:26 PM  
To: Gleason-WebEmail  
Subject: Swer rate increase in Gold Canyon

Dear AZ Corporation Commission:

I am writing to protest the nearly 100% increase in rates for the Gold Canyon Sewer Company. How is it that so many promises that were made are not honored by this company? Does a change in ownership negate all the previous commitments?

Our income never increases 100%. This creates a financial inbalance. Arethey just outrageously asking for an excessive amount hoping you will rule for a lesser, but still lucrative amount for them. I ask you not to rule for this increase.

Thank you.

Ann Gandomi

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, June 27, 2007 7:07 AM  
[REDACTED]

Subject: FW: Swer rate increase in Gold Canyon

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Ms Gandomi,

Your opinion regarding the Gold Canyon Sewer rate case has been docketed so the Commissioners are aware of your concerns. If I can help further, please call me at [REDACTED]

Sincerely Yours,

Bradley morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 6/27/2007

Opinion No. 2007 - 61300

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61301

Date: 6/27/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: William Last: McCarty

Account Name: William McCarty Home: (480) 000-0000

Street: n/a Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

From: William McCarty [REDACTED]  
Sent: Tuesday, June 26, 2007 10:10 AM  
To: Gleason-WebEmail  
Subject: Gold Canyon Sewer rate...  
Importance: High

In your consideration of the Gold Canyon Sewer rate issue, please reject the excessive rate sought by the company and its investors. Any rate approaching those mentioned in recent meetings represents an unreasonable increase and must be moderated. It is just too much, too soon.

Thank you for your consideration.

Regards, William McCarty.  
Gold Canyon Sewer Company customer.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, June 27, 2007 7:12 AM  
[REDACTED]  
Subject: FW: Gold Canyon Sewer rate...  
Importance: High

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Mr McCarty,

Your opinion regarding the Gold Canyon Sewer rate case has been received and docketed so the Commissioners are aware of your concerns. If I can help further, please call me at [REDACTED]

Sincerely Yours,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 6/27/2007

Opinion No. 2007 - 61301

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61302

**Date:** 6/27/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Sharon **Last:** Hanson

**Account Name:** Sharon Hanson **Home:** (480) 000-0000

**Street:** n/a **Work:**

**City:** Gold Canyon **CBR:**

**State:** AZ **Zip:** 85218 **is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** Bob Dodds

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No Sw 02519A-06-0015

From: SHARON HANSON [REDACTED]  
Sent: Tuesday, June 26, 2007 4:07 PM  
To: Gleason-WebEmail  
Subject: Sewer Rate Increase in Gold Canyon, AZ

Arizona Corporate Commission,  
I disagree with the sewer rate increase to \$60.89 from \$35.07. This is a 74% increase which is extreme. I am on a fixed budget. Thank-you for your consideration. Sincerely, Sharon Hanson  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Wednesday, June 27, 2007 7:16 AM  
[REDACTED]  
Subject: FW: Sewer Rate Increase in Gold Canyon, AZ

Dear Ms. Hanson,

Your opinion regarding the Gold Canyon Sewer rate case has been received and docketed so the Commissioners are aware of your concerns. If I can help further, please call me at [REDACTED]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely Yours,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 6/27/2007

Opinion No. 2007 - 61302

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61303

Date: 6/27/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Joe Last: Sirovy

Account Name: Joe & Karen Sirovy

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

From: [REDACTED]  
Sent: Tuesday, June 26, 2007 3:11 PM  
To: Gleason-WebEmail  
Subject:

Dear Commission,

Please do not approve Gold Canyon Sewer's hike to more than \$60 per month. We are living on retirement income and while we will get a small cost of living increase, I can promise you it will be nowhere near the percentage that they are requesting. They have not been honest and aboveboard in their dealings with our community. Please do not reward their dishonesty by approving such a drastic increase.

Sincerely,  
Joe and Karen Sirovy  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, June 27, 2007 7:25 AM  
Subject: FW: [REDACTED]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Mr & Mrs Sirovy,

Your opinion regarding the Gold Canyon sewer rate case has been received and docketed so the Commissioners will be aware of your concerns. If I can be of further assistance call me at [REDACTED]

Sincerely Yours,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

**Date Completed: 6/27/2007**

**Opinion No. 2007 - 61303**

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