G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0813
31

ORIGINAL

0000074191

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Lynn Combs **Phone:** [redacted] **Fax:** [redacted]

Priority: Respond Within Five Days

Opinion No. 2007 - 61163 **Date:** 6/21/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

	First:	Last:		
Complaint By:	Susan	Frans		
Account Name:	Susan Frans		**Home:**	[redacted]
Street:	[redacted]		**Work:**	
City:	[redacted]		**CBR:**	
State:	AZ	Zip [redacted]	**is:**	

Utility Company. Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [redacted] **Contact Phone:** [redacted]

Nature of Complaint:

06/21/07 Customer called to share her opinion on the rate increase for gas service. Customer says she currently pays $7.00 a month and only has a gas water heater and it would be ridiculous to pay $20.00 a month for a gas heater. She said with the cost of gas and food going up she may have to chose to go all electric.
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

06/21/07 I explained that her opinion would be placed in the docket and the Commissioners would review her comments prior to rendering a decision. I thanked her for taking the time to share her opinion. She wanted to know when the decision would be made and I explained the website and the docket access and additionally she could call in for an update. Opinion was docketed G-04204A-06-0463/ G-04204A-06-0013/ G-04204A-05-0813.
End of Comments

Date Completed: 6/21/2007

Opinion No. 2007 - 61163

AZ CORP COMMISSION
DOCKET CONTROL

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Arizona Corporation Commission
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