

G - 04204A - 06 - 0463  
G - 04204A - 06 - 0013  
G - 04204A - 05 - 0813

**ORIGINAL**



0000074190

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61163

Date: 6/21/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Susan Last: Frans

Account Name: Susan Frans

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

06/21/07 Customer called to share her opinion on the rate increase for gas service. Customer says she currently pays \$7.00 a month and only has a gas water heater and it would be ridiculous to pay \$20.00 a month for a gas heater. She said with the cost of gas and food going up she may have to chose to go all electric.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

06/21/07 I explained that her opinion would be placed in the docket and the Commissioners would review her comments prior to rendering a decision. I thanked her for taking the time to share her opinion. She wanted to know when the decision would be made and I explained the website and the docket access and additionally she could call in for an update. Opinion was docketed G-04204A-06-0463/ G-04204A-06-0013/ G-04204A-05-0813.

\*End of Comments\*

Date Completed: 6/21/2007

Opinion No. 2007 - 61163

DOCKET CONTROL  
AZ CORP COMMISSION

2007 JUN 22 P 3:37

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Arizona Corporation Commission

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