

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

**ORIGINAL**



0000074004

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISS

**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid

**Phone:** (602) [REDACTED]

**Fax:** (602) [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61046

**Date:** 6/15/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Rosa Last: Humphrey

**Account Name:** Rosa Humphrey

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** [REDACTED]

**CBR:**

**State:** AZ **Zip:** [REDACTED]

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Spanish speaking consumer is opposed to a rate increase for APS.

Customer bought this home 6 months ago and her bills are getting higher & higher. All her appliances are new and should be energy efficient. She keeps her AC at 85 degrees and there is little relief from the heat, but her bill goes higher.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I informed consumer that her opinion would be filed in the docket.

Filed in docket number E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827

\*End of Comments\*

**Date Completed:** 6/15/2007

**Opinion No.** 2007 - 61046

Arizona Corporation Commission  
**DOCKETED**

**JUN 15 2007**

DOCKETED BY: [Signature]

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DOCKET CONTROL  
2007 JUN 15 P 4: 11

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