

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL

OPEN MEETING AGENDA ITEM



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61046

Date: 6/15/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Rosa **Last:** Humphrey

Account Name: Rosa Humphrey

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Spanish speaking consumer is opposed to a rate increase for APS.

Customer bought this home 6 months ago and her bills are getting higher & higher. All her appliances are new and should be energy efficient. She keeps her AC at 85 degrees and there is little relief from the heat, but her bill goes higher.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I informed consumer that her opinion would be filed in the docket.

Filed in docket number E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827

End of Comments

Date Completed: 6/15/2007

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Arizona Corporation Commission
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JUN 15 2007

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