

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid **Phone:** (602) [REDACTED] **Fax:** (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61046 **Date:** 6/15/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Rosa **Last:** Humphrey

Account Name: Rosa Humphrey **Home:** [REDACTED]

Street: [REDACTED] **Work:** (000) 000-0000

City: [REDACTED] **CBR:**

State: AZ **Zip:** [REDACTED] **is:**

Arizona Corporation Commission
DOCKETED

JUN 15 2007

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a DOCKETED BY [Signature]

Nature of Complaint:

Spanish speaking consumer is opposed to a rate increase for APS.

Customer bought this home 6 months ago and her bills are getting higher & higher. All her appliances are new and should be energy efficient. She keeps her AC at 85 degrees and there is little relief from the heat, but her bill goes higher.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I informed consumer that her opinion would be filed in the docket.

Filed in docket number E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827

End of Comments

Date Completed: 6/15/2007

Opinion No. 2007 - 61046

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AZ CORP COMMISSION
DOCKET CONTROL