

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL

OPEN MEETING AGENDA ITEM



0000074001

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61041

Date: 6/15/2007

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

JUN 15 2007

Complaint By: **First:** Beverly

Last: Daczka

DOCKETED BY [Signature]

Account Name: Beverly Daczka

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Customer is very opposed to the rate increase being requested by APS.

Customer is on the 9 to 9 plan with APS and her bills have gone from \$121, \$124, \$151 and \$157. She was gone from her residence for 10 days in May and her electric bill was higher. The temperatures in May were not high and she had her AC was set at 86 degrees and the only other thing connected to electricity was the refrigerator. Her appliances are all energy efficient.

She asked to get the meter checked and she was quoted a price to have this done. So she declined the meter check.

She states that she is a very unhappy camper when it comes to APS.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that her opinion would be filed in the APS rate docket. Closed

Filed in dockets E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827

End of Comments

RECEIVED
2007 JUN 15 P 4: 10
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 6/15/2007

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