

E 01345A-05-0816
E 01345A-05-0826
E 01345A-05-0827

OPEN MEETING AGENDA ITEM



ORIGINAL ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60981 Date: 6/13/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Debbie Last: Norwitz

Account Name: Debbie Norwitz Home: [REDACTED]

Street: [REDACTED] Work:

City: Scottsdale CBR:

State: AZ Zip: 85254 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602) 000-0000

Nature of Complaint:

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Consumer against rate increase because she is on a fixed income of Social Security and she feels her bill has increased enough already.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed.
End of Comments

Date Completed: 6/13/2007

Opinion No. 2007 - 60981

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Arizona Corporation Commission
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JUN 15 2007
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FILE IN E-01345A-05-0816

11 E-01345A-05-0826

11 E-01345A-05-0827

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 60951

Date: 6/12/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Cynthia

Windham

Account Name: Sedona Oak Creek School District

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to say that she is against any type of increase the Commission might grant to APS. She will not be able to attend the hearings tomorrow, but she that APS' bills come to around \$358,000 per year for sites in the school district. If the proposed rate increase is granted in full, that would be that the district would have to come up with an additional \$73,000 and will cost the them \$51 per student. She feels that Commission should fully look at all the issues involved in this request and render a decision that is the best interest for all of Arizona.
End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

06/12/07-I thanked the customer for calling the Commission regarding her opinion for the Arizona Public Service rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. I also informed the customer that the Commission will also take his opinion into consideration before rendering a decision in the rate application. CLOSED.

End of Comments

Date Completed: 6/12/2007

Opinion No. 2007 - 60951

Substantiated/Un-Substantiated not yet determined

Notes: