

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



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4700

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 61009

Date: 6/14/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Zaleska

Account Name: [REDACTED]
Street: [REDACTED]

City: Phoenix
State: AZ Zip: 85028

Home: (000) 000-0000
Work: (000) 000-0000
CBR: is:

RECEIVED
JUN 15 A 8:45
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL CENTER
DOCKETED
JUN 15 2007

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (002) 000-0000

DOCKETED BY [Signature]

Nature of Complaint:

6/14/07 Docketed under No. E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827.

Mr. Zaleska called the commission to file an opinion on the APS proposed rate increase. Per Mr. Zaleska he's a customer not a shareholder, this is pure capitalism. This sounds like a capital investment and the cost should not be pass on to the consumers. If they are a good company then the consumer should not be faced with higher increases. If the company is bad then the consumer should not be funding their mistakes. In his opinion APS is a bad company because; they have been fined at the federal level for poor maintenance practices and bad processing. He should not have to be paying for that and these fees should not be passed to the consumer.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/14/07 I advised Mr. Zaleska that his comments regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider his comments before a decision is rendered in the case.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer. Staff appreciates his comments and the interest taken on the proposed rate increase. CLOSED.
End of Comments

Date Completed: 6/14/2007

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