

#E.01345A-05-0816
E.01345A-05-0826
E.01345A-05-0827

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4706

Investigator: Guadalupe Ortiz **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60991 **Date:** 6/13/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Josette **Last:** Umbertino

Account Name: Josette Umbertino

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ **Zip:** [REDACTED]

is:

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2007 JUN 14 A 10:18
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED] Arizona Corporation Commission

Nature of Complaint:

RE: Docket No. E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

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Customer is opposed to APS's pending rate case.

Customer was unable to attend the APS hearing this morning, although would like the Commissioners to be aware of her concerns and feelings toward this matter.

Per the customer APS has been granted several increases in their rates within the past few years. The customer is a senior citizen and can not financially afford to pay a higher cost for her electricity.

The customer stated with an increase equivalent to \$4.00 or \$5.00 she could buy bread, milk and eggs for her self, and if it is approved she plans to turn off her light because she refuses to allow APS to take an additional \$5 from her monthly.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Advised the customer that her opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record.

I additionally informed the customer that Commission will take her comments into consideration before a decision is rendered in the APS rate application.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Customer appreciates the Commissions time and assistance in this matter.

CLOSED

End of Comments

Date Completed: 6/13/2007

Opinion No. 2007 - 60991
