

W-02065A-07-0311



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ORIGINAL

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60839

Date: 6/6/2007

Complaint Description: 08A Rate Case Items - Opposed
08F Arsenic

Complaint By: **First:** Bob **Last:** Behm

Account Name: Bob Behm

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Chino Valley

CBR:

State: AZ **Zip:** 86323

is:

Utility Company: Wilhoit Water Company, Inc.

Division: Yavapai

Contact Name: Jewell Heart

Contact Phone: (928) 634-3760

Nature of Complaint:

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Customer called to express his concerns about the proposed rate increase. Customer feels that it is logical for the company to be granted an appropriate increase but he feels an increase should not be granted until the arsenic removal system is installed and has time to prove it adequately removes the arsenic to the required level. He feels that the customers should not be required to pay for an arsenic removal system that has not been proven.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to let the Commission know his thoughts on this matter and advised that I would be entering his comments into the docket for this case. Customer thanked me for explaining the process of the rate request and for returning his call.

End of Comments

Date Completed: 6/6/2007

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