

E-01345A-05-0816

E-01345A-05-0826 ORIGINAL

E-01345A-05-0827



0000073688

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60476

Date: 5/21/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Robert J. Gossler

Last: Gossler

Account Name: Robert J. Gossler

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: [REDACTED] Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following letter dated 5-14-07:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

RECEIVED
01 JUN -6 P 2:21
AZ CORP COMMISSION
DOCKET CONTROL

Gentlemen:

Just because some judge recommended an additional 5% + APS rate raise, that doesn't make a total 13% + raise in one year a right thing for force upon the public.

The decision is yours, and this letter is to state a simple vote for anyone that grants Arizona Public Service such an unreasonable increase in their income.

We cannot afford it, and APS simply must find a way to get along by tightening its belt.

Urgently yours,

Robert J. Gossler

[REDACTED]

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

JUN -6 2007

DOCKETED BY [REDACTED] NR

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I called the customer @ 4:51 pm and acknowledged his letter. Customer stated that he was a little hot under the collar when he wrote the letter and apologized for the wording. I extended my appreciation for taking the time to express his OPINION in this matter and that I would note his comments for the record in this rate case filing.

5-23 E-mailed to Lynn Combs to plz file this OPINION against Docket # E-01345A-05-0816 under APS. File closed.

End of Comments

Date Completed: 5/23/2007

Opinion No. 2007 - 60476
