

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827.

**ORIGINAL**

OPEN MEETING AGENDA ITEM



0000073686

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60476 Date: 5/21/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Robert J. Last: Gossler

Account Name: Robert J. Gossler Home: [REDACTED]

Street: [REDACTED] Work:

City: [REDACTED] CBR:

State: [REDACTED] Zip: [REDACTED] is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:  
Received the following letter dated 5-14-07:

Arizona Corporation Commission  
**DOCKETED**

JUN -6 2007

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AZ 85007

DOCKETED BY [REDACTED] NR

Gentlemen:

Just because some judge recommended an additional 5% + APS rate raise, that doesn't make a total 13% + raise in one year a right thing for force upon the public.

The decision is yours, and this letter is to state a simple vote for anyone that grants Arizona Public Service such an unreasonable increase in their income.

We cannot afford it, and APS simply must find a way to get along by tightening its belt.

Urgently yours,

Robert J. Gossler

[REDACTED]

\*End of Complaint\*

Utilities' Response:

**RECEIVED**  
2007 JUN -6 P 2:21  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

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I called the customer @ 4:51 pm and acknowledged his letter. Customer stated that he was a little hot under the collar when he wrote the letter and apologized for the wording. I extended my appreciation for taking the time to express his OPINION in this matter and that I would note his comments for the record in this rate case filing.

5-23 E-mailed to Lynn Combs to plz file this OPINION against Docket # E-01345A-05-0816 under APS. File closed.

\*End of Comments\*

**Date Completed: 5/23/2007**

**Opinion No. 2007 - 60476**

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