

W-02065A-07-0312



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60635

Date: 5/30/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard Last: Trujillo

Account Name: Richard Trujillo

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

is: [REDACTED]

Utility Company: Wilhoit Water Company, Inc.

Division: [REDACTED]

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received notification of a proposed rate increase of 100%. He has been living in the area (Thunderbird Meadows) for 32 years and has never seen the Company do any maintenance on the tanks. If the Company had done the proper repairs when they were needed, they wouldn't need to increase their rates now. The system is antiquated and it seems to him that the Company has simply been pocketing the money.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I provided my name and toll free # and expressed appreciation for taking time to express his opinion in this matter. I further advised I would note his comments for the record in this rate application. (Thunderbird Meadows) W-02065A-07-0312). E-mailed to Lynn Combs @ PHX CONS to have this OPINION filed. File closed.

End of Comments

Date Completed: 5/30/2007

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Arizona Corporation Commission
DOCKETED

JUN -5 2007

DOCKETED BY [REDACTED] **nr**

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