



0000073673

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60689

Date: 5/31/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Orman and Sally Riner**

Account Name: Orman and Sally Riner

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Wilhoit Water Company, Inc.

Division: Yavapai

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

5/31/2007 - CORRESPONDENCE RECEIVED - OPPOSED OPINION

RE: Docket No. W-02065A-07-0308

26 May, 2007
Arizona Corporation Commission
120() W. Washington Street,
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

JUN -5 2007

DOCKETED BY **nr**

RECEIVED
CORP COMMISSION
DOCKET CONTROL
001 JUN -5 A 10:07

Dear Sirs;

Enclosed you will find six pages from Wilhoit Water Company about a rate increase, an application for debt of \$10,000.00 with the Commission, and a application for debt of \$36, 10540 with the Commission.

My wife and I are very strongly against the rate increase and the debts of \$10,000.00 and \$36,105.40. We all know that Wilhoit has done "NOTHING" about the arsenic in the water for more than 18 months until the Arizona Corporation Commission and ADEQ stepped in and made them get the homeowners here in Yavapai Estates water. And to date, Wilhoit has STILLED not solved the problem. My wife and I are at this time on Prescott water and store bought water.

We don't know what you can do, but any help would be appreciated. I the Town of Chino Valley going to buy the Wilhoit Wells? How much of this debt is going to be passed onto the homeowners. Is the rate increase going to start when? We do hope that the Commission takes a strong look at Wilhoit.
Thank you for taking time to read this letter.

Regards;

Orman and Sally iiner

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM


End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

6/1/2007 - Called customer and confirmed receipt of his opinion regarding the Wilhoit Water rate application.

I advised the customer that his letter will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") and made part of the record.

In addition, I informed the customer that the Commission will take his comments into consideration before a decision is rendered.

In response to the customers question I advised him that there has not been any applications filed requesting a sale of Wilhoit Water to the Town of Chino Valley at this time.

Customer thanked me for confirming receipt of his opinion and responding to his concerns.

CLOSED

End of Comments

Date Completed: 6/1/2007

Opinion No. 2007 - 60689
