

W-02065A-07-0312

ORIGINAL



0000072998

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4/10/07

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2007 - 61172

**Date:** 6/21/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Paul **Last:** Jackson

**Account Name:** [REDACTED]  
**Street:** [REDACTED]  
**City:** [REDACTED]  
**State:** AZ **Zip:** [REDACTED]

**Home:** [REDACTED]  
**Work:** [REDACTED]  
**CBR:** [REDACTED]  
**is:** [REDACTED]

RECEIVED  
AZ CORPORATION COMMISSION  
DOCKET CONTROL  
2007 JUN 22 A 9 52

**Utility Company:** Wilhoit Water Company, Inc.

**Division:** Thunderbird

**Contact Name:** Jim West

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

06/21/07 DOCKET NO. W-02065A-07-0312

Caller believes, after reviewing the application for a rate increase that the rate of return is too high based on the figures submitted in the test year. He is of the opinion that the customers should not be burdened with an increase for tanks when there is no water to put into the tanks. At the time the customer received notification of the proposed increase, a curtailment was in effect

\*End of Complaint\*

Arizona Corporation Commission  
DOCKETED

JUN 22 2007

**Utilities' Response:**

**Investigator's Comments and Disposition:**

06/21/07

Mr. Jackson was thanked for his phone call and told that his comments and concerns would be placed on file with the Docket Control Center. He was informed that the comments would assist the Commission in the review of the rate application and that staff appreciates his interest. We discussed the implementation of the curtailment and the reasons for it and my direct phone number was provided to him, should he have questions in the future.

\*End of Comments\*

DOCKETED BY [Signature]

**Date Completed:** 6/21/2007

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