



ORIGINAL  
ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Priority: Respond Within Five Days

Opinion No. 2007 - 60250 Date: 5/9/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Terry W. Last: Penland

Account Name: Terry W. Penland Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Lake Havasu City CBR: [REDACTED]

State: AZ Zip: 86403 is: [REDACTED]

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. E-04204A-06-0783

As a customer of Unisource Energy Services I beseech you not to grant this corporation a 5.43 percent increase in revenue.

When this company took over the electrical system from Citizens, they received a near 22% or so raise and they should have used that money to solve any of their problems.

In Lake Havasu City, the sewer bills are terrible and I am on limited income (retired) and sick of the inflation caused by these utility companies.

Please deny all utilities any more money at this time.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed.  
\*End of Comments\*

Arizona Corporation Commission  
DOCKETED  
MAY 10 2007

DOCKETED BY [Signature: nr]

Date Completed: 5/9/2007

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