

FILE IN E-01345A - 05-0816
E-01345A - 05-0826
E-01345A - 05-0827

ORIGINAL



0000072157

ARIZONA CORPORATION COMMIS.

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60173

Date: 5/7/2007 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

MAY -7 2007

Complaint By: **First:** Amy **Last:** Buhrdorf

Account Name: Amy Buhrdorf - abuhrdorf@yahoo.com

Home: [REDACTED]

DOCKETED BY [REDACTED] NR

Street: [REDACTED]

Work: [REDACTED]

City: Peoria

CBR:

State: AZ **Zip:** 85383

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING E-MAIL TO THE COMMISSION.

-----Original Message-----

From: Amy B. [REDACTED]
Sent: Sunday, April 29, 2007 5:33 PM
To: Utilities Div - Mailbox
Cc: abuhrdorf@yahoo.com; webmaster@azleg.gov
Subject: AGAIN??

RECEIVED
MAY -7 P 3:28
AZ CORPORATION COMMISSION
DOCUMENT CONTROL

To Whom it May Concern,

I would like to know how to campaign AGAINST yet another increase for APS. Unlike many who do not know any better, I lived in SRP territory for many years and am very well aware that they do not raise their rates every few months like APS does. I moved because my work is up in the N.W. Valley but now realize I probably would have been better off just spending the extra money on gasoline to and from work rather than dealing with the constant rate increases. They really have us over a barrel. When are we going to have a choice in the matter? I am would like to propose that NOT ONE person at APS get any kind of raise or bonus because they obviously do not know how to manage a power company. They also should go take lessons from the folks over at SRP, because they obviously do. I am going to forward this email to anyone that will listen because SOMETHING has to be done about this terrible injustice. I feel really bad for those people that have absolutley no room in their budget for this increase. I have steadily raised the temp in my home to 81 degrees now in the summer. It is very uncomfortable. I will move at the first chance of getting out of APS territory and still being close to my work. I regularly advise people I come in contact with who are moving here to not move in to cities with this rip-off service.

Thank you,
Amy Buhrdorf
End of Complaint

ARIZONA CORPORATION COMMISSION
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Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

05/07/07-I spoke to Ms. Buhrdorf today and I thanked her for e-mailing the Commission regarding her opinion for the APS rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. I also informed the customer that the Commission will also take his opinion into consideration before rendering a decision in the company's rate application. CLOSED.

End of Comments

Date Completed: 5/7/2007

Opinion No. 2007 - 60173
