

W-01303A-07-0209



0000072006

**ORIGINAL**

**ARIZONA CORPORATION COMMISS**  
**UTILITY COMPLAINT FORM**

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2007      60001      Date: 4/27/2007

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Daniel      Last: Frank

Account Name: Daniel Frank      Home: [REDACTED]

Street: [REDACTED]      Work: (000) 000-0000

City: [REDACTED]      CBR:

State: AZ      Zip: [REDACTED]      is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Jeanne Franz      Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01303A-07-0209

Az Corp. Comm.

Dear Sir,

I feel that the rate increase Az. Water is requesting is uncontainable. The amounts are extremely excessive, and the percent increases are beyond belief.

May I put it this way: When did any of you on the commission ever get a 63% raise? Az Water is taking a lesson from the oil companies and gouging the public.

A customer of the Co.

Sincerely  
Daniel Frank  
[REDACTED]

Arizona Corporation Commission  
**DOCKETED**

MAY - 2 2007

DOCKETED BY [REDACTED] *nr*

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED  
2007 MAY - 2 P 2:23  
AZ CORP COMMISSION  
DOCUMENT CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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4/27/07 I tried calling Mr. Frank several times now, but his line was busy.

4/30/07 I spoke with Mrs. Frank, as Mr. Frank was in the hospital. I advised her that Mr. Franks comments regarding the proposed rate increase application was received and will be file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. I clarified that the name of the utility company was indeed Arizona American Water. The Commission will consider his comments before a decision is rendered in the Arizona American Water application. She thanked me for the information and would let him know. CLOSED.

\*End of Comments\*

**Date Completed: 4/30/2007**

**Opinion No. 2007 - 60001**

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