



ORIGINAL

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59941

Date: 4/25/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary & Martha Last: Anderson

Account Name: Gary & Martha Anderson

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Utility Source LLC

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

We make less than \$50,000 per year. This would create a hardship on us.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following email:

(WS-04235A-06-0303)

April 26, 2007

RE: Utility Source LLC

Dear Ms. & Mrs. Anderson:

Your letter regarding the Utility Source LLC ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Utility Unisource LLC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Arizona Corporation Commission
DOCKETED

APR 27 2007

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCUMENT CONTROL

2007 APR 27 1 P 4: 34

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. I have also filed a complaint on your behalf in regards to the high bills. I should hear back from the company within five business days. If you should have any questions relating to this issue, please call me toll free at [REDACTED]

Sincerely,

Richard Martinez
Public Utilities Consumer Analyst
Utilities Division

4/26-
Emailed Lynn Combs to docket.
CLOSED.
End of Comments

Date Completed: 4/26/2007

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