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Arizona Corporation Commission

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April 23, 2007

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AZ CORP COMMISSION  
DOCUMENT CONTROL

Thomas Campbell  
40 N. Central Avenue  
Phoenix, Arizona 85004-4429

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RE: Staff's Letter of Insufficiency and First Set of Data Requests to The J. Richard Company  
d/b/a Live Wire Phone Company  
Docket No. T-04257A-07-0188

Dear Mr. Campbell:

On March 28, 2007, The J. Richard Company d/b/a Live Wire Phone Company ("Live Wire") filed an application to cancel their Certificate of Convenience and Necessity ("CC&N") to provide telecommunications services in Arizona. The Application submitted is not sufficient. This data request lists the information Staff needs to complete its analysis of your Application.

For purposes of this data request set, the words "Live Wire", "Applicant", "the Company", "you", and "your" refer to The J. Richard Company d/b/a Live Wire Phone Company, any representative, including every person and/or entity acting with, under the control of, or on behalf of The J. Richard Company d/b/a Live Wire Phone Company. **For each answer, please identify by name, title, e-mail address, telephone number and address each person providing information that forms the basis for the response provided.**

These data requests are continuing, and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that come to your attention after you have provided your initial responses.

Please provide Docket Control with the information being requested within **30 days** of the date of this letter. Mail an Original plus 13 copies to Docket Control, Arizona Corporation Commission, 1200 W. Washington Street, Phoenix, AZ 85007-2927. If no response is received, Staff will recommend that the Application be terminated. If the Application is terminated, the Applicant cannot discontinue the telecommunications services that it is authorized to provide in Arizona, until such time as a new application is filed with and approved by the Commission.

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Remember that information submitted concerning a CC&N will be made a part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. If you have any questions, please contact me at (602) 542-0856. Thank you for your prompt response to this request.

Respectfully,



John F. Bostwick

Administrative Services Officer II

Utilities Division

Enclosure(s)

CC: Docket Control (Original and Thirteen Copies)

STAFF'S FIRST SET OF DATA REQUESTS TO  
THE J. RICHARD COMPANY D/B/A LIVE WIRE PHONE COMPANY  
DOCKET NO. T-04257A-07-0188

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Please make sure each numbered item and each part of the item is answered completely. If it is not, Staff will resubmit the numbered item(s) and/or part(s) of the item in a following data request. Also, please make sure all information you provide in response to item(s) concerning this Application, including Staff's data requests, is updated and current. If you need to update your response to any item(s)/request(s), please reference the item(s)/request(s) and provide your current response(s). In order for Staff to continue with its review of this application, the following information must be submitted:

- JFB1-1 Please indicate the reason(s) for the proposed discontinuance of services or abandonment of service area.
- JFB1-2 Please provide a copy of the legal notice of the Application to cancel telecommunications services in all counties affected by the Application. Counties affected are those counties where the Applicant is certificated to provide telecommunications services. Refer to Arizona Administrative Code ("A.A.C.") rule R14-2-1107.
- JFB1-3 Among the eight customers you are currently serving in Arizona; please indicate the date the last residential customer will receive service in Arizona. Also, please indicate the date the last business customer will receive service in Arizona.
- JFB1-4 Since you have notified all affected customers of your discontinuance of telecommunications services; please provide a copy of the customer notification sent and indicate the date it was sent.
- JFB1-5 Please indicate the date that all pre-paid service will be completed by your customers. Also, please describe the method that will be use to complete pre-paid service held by your customers.
- JFB1-6 If applicable, indicate a plan for the refund of advances collected by the Company.
- JFB1-7 Was a list of all alternative carriers providing the same or similar service within the affected geographic area provided to the customers whose service was being discontinued or abandoned? Please provide a copy of the list of all alternative carriers providing the same or similar service within the affected geographic area provided to the customers. If a list was not provided, please explain.
- JFB1-8 Please indicate if the Applicant's performance bond, if required, is still valid. Also, indicate the total amount of the performance bond.

STAFF'S FIRST SET OF DATA REQUESTS TO  
THE J. RICHARD COMPANY D/B/A LIVE WIRE PHONE COMPANY  
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- JFB1-9 Please indicate the number of residential and business customers the Applicant provided service to in Arizona. Also, provide a breakdown of the number of customers receiving telecommunications services by type of service. How many customers receive resold long distance and resold local exchange in Arizona?
- JFB1-10 Please indicate if there are any affiliates of the Applicant currently offering telecommunications services in Arizona. If yes, are the telecommunications services provided by the Applicant similar to those offered by the Applicant's affiliates?
- JFB1-11 Please indicate if customers have been transferred to other telecommunications carriers. Indicate the telecommunications carriers the customers were transferred to and the number of customers in Arizona transferred to each carrier.
- JFB1-12 Please indicate the state(s) the Applicant currently operates in to provide telecommunications services to customers in Arizona.
- JFB1-13 Does the Applicant have any employees in Arizona? If so, please list the number of employees by type of category (i.e. management, technical, and customer service).
- JFB1-14 Does the Applicant have any facilities in Arizona? If so, please list the number of facilities, a description of each facility, and the location of each facility.
- JFB1-15 Did the Applicant have any service contracts with customers? If so, please describe how the service contracts were honored or terminated with the customers.