

FILE IN WS-01303A-06-0491



0000071637

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59791

Date: 4/17/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Harold & Donna Last: Saeger

Account Name: Harold & Donna Saeger

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

Harold & Donna Saeger  
[REDACTED]  
Sun City West, AZ 85375

Arizona Corporation Commission

**DOCKETED**

APR 18 2007

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

DOCKETED BY  
[Signature] [Signature]

RECEIVED  
2007 APR 18 P 4: 28  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Reason :Arizona American Water Co. Rate increase

Dear Sirs:

I am writing this letter to express our opinions concerning the increase in water rates for Sun City and Sun City West. Though an increase might be justified, we feel an increase of 63% is totally out of line. Why should the customers pick up the whole tab for the company's investment?

I agree that the rates should be based on usage rather than a fiat rate and this approach should motivate people to conserve our water supply, however we feel our voices should be heard. The bottom line is how much can we afford to pay?

We are leaving for Wisconsin in a couple of weeks and will not be here on August 23rd for the hearing. We hope you will consider the correspondence you receive concerning this matter as well as the voices present when you act on this rate increase. Thank you.

Sincerely,  
Harold & Donna Saeger  
\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

N/A

\*End of Response\*

**Investigator's Comments and Disposition:**

04/17/07-I spoke to Mrs. Saeger on this day to thank her for writing to the Commission. I told her that her correspondence would now be part of the official record and a copy of her letter will be put into the docket. WS-01303A-06-0491. She thanked me for calling her. CLOSED.

\*End of Comments\*

**Date Completed: 4/17/2007**

**Opinion No. 2007 - 59791**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59792

Date: 4/17/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Mrs. Erdeen

Eversten

Account Name: Mrs. Erdeen Eversten

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

April 13, 2007

May I join with others who plead for consideration regarding the water rate increase. Being from the old school, and seeing the waste so current in our area especially with golf course nm-off, I would like to express my opinion and let you know that many on limited income are paying far more than we can afford. I take pride in my home and surroundings, even cultivating a few blooming plants to share with the community, to beautify the neighborhood. As I travel the area and observe the water that runs into the streets from the golf courses, I realize it is not homeowners who must Conserve, but the parks system. There are citrus trees at the edge of the mediums that need an occasional drink and are drying up and dying for a drink... What a shame, for they are important and costly to replace. Yes, we must conserve, but much of the waste is taking place at ponds and lakes with fountains, especially during the hot summer months. Older folks have had to scrimp and save during theft lifetime... we are willing to hold the price of every commodity down, but are concerned with extravagance and greed.

Hopefully you will consider Sun City Homeowners before making the change.

Thank you,  
Mrs. Erdeen Evertsen

[REDACTED]  
Sun City, 85351

\*End of Complaint\*

Utilities' Response:

N/A

\*End of Response\*

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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### Investigator's Comments and Disposition:

04/17/07-I left a voice-mail message for the customer. I thanked her for contacting the Commission and sharing her opinion. I advised that I will make her letter part of the official record and place a copy in the docket.  
WS-01303A-07-0491. CLOSED.

\*End of Comments\*

Date Completed: 4/17/2007

Opinion No. 2007 - 59792

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FILE IN WS-01303A-06-0491

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 59806

Date: 4/18/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Stanley & Annette Last: Bindus

Account Name: Stanley & Annette Bindus

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

#### Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

AZ Corporation Commisson

Dear Sir,

I live in Sun City West and I "do NOT" want our winter bill to be increased. Please do not add to any more hard times to the people living here!

Sincerely

Stanley & Annette Bindus

[REDACTED]  
Sun City West, AZ 85375

\*End of Complaint\*

#### Utilities' Response:

N/A

\*End of Response\*

#### Investigator's Comments and Disposition:

04/18/07-I spoke to Mrs. Bindus on this day and thanked her for writing the Commission. I advised her that I was going to make her letter part of the official record at the Commission and place a copy in the docket.

WS-01303A-06-0491. CLOSED.

\*End of Comments\*

Date Completed: 4/18/2007