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MICHELLE BYERS
P.O. Box 2771
Apache Junction, Arizona 85217-0111
Intervenor- Pro Se

Director of Utilities

IN AND FOR THE ARIZONA CORPORATION COMMISSION

IN THE COUNTY OF MARICOPA AND PINAL

IN THE STATE OF ARIZONA

MICHELLE BYERS,)	
Intervenor/Customer,)	Docket No. W-01445A-02-0619
v.)	MOTION TO INTERVENE
ARIZONA WATER COMPANY,)	
Intervenee/Water Company,)	

I, Michelle Byers, on behalf of myself and my family, friends, and neighbors wish to intervene and be heard prior to the June 23, 2003 hearing, and this be read to all, if the commission wishes to. Because of my health reasons I may not be able to attend this meeting. My concerns with the proposed water rate increase is as follows:

1. Myself and my fellow neighbors are on the highest water company there is. I have a small 1200 s.f. home w/(1) bathroom, 1 horse, a small 1200 g. above ground pool, 2 dogs, one child and 2 cats, and myself. Each month I have to pay them the following for what little I have, and I must do so in a timely manner or my water gets shut off. Some us are on disability, or are older, or just do not do as good as you others, and we are on low fixed incomes, of which this water company unlike other utility companies have no programs to assist with anything as far as I know. I have been a long term customer since 1980, and this last year these have been my water bills alone to pay on less than \$1150.00 per month:

2/03	\$133.52
1/03	135.42
12/02	172.16
11/02	177.07

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10/02	233.12
9/02	189.57
8/02	168.29
7/02	147.02
6/02	98.14
4/02	96.22
3/02	83.43
2/02	75.83
1/02	80.99

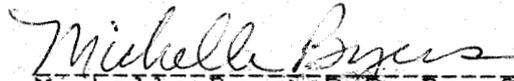
5 This averages out to \$140.00 per month of which is
6 approximately 3.5 times the amount of my neighbors across the
7 street that are on the City of Mesa water, they have 3 more
8 children, and an in ground pool with a spa with a bigger
9 house with 500 more s.f. with 2 or more bathrooms. As you
10 can see my water bill has steadily climbed from January of
11 last year. I cannot afford to pay a higher water bill!

12 2. Except in 10/02, the water company nor no one
13 has any idea why it is much higher as everything is on a
14 timer with no leaks as I have even had a plumber check it out
15 and my maintenance man. I have complained several times over
16 the last 2 centuries, of this excessiveness with this water
17 company, and they always say its on my side of the meter with
18 no assistance to the problem, if there is a problem. I have
19 complained several time of the irregularities as seen in
20 10/02, and they always says its not their meter even though
21 one time I received a \$500.00 bill; they gave me someone
22 elses used meter, and did not set the gallons/time back to
23 zero, of which I have documentation of. It took me (2)
24 months to get it straightened up, and I had to pay an
25 expensive water leak finder/plumber \$300.00, and it was not
26 even on my side of the meter; but my water almost got shut
off. They did credit me that one time, I think, but how many
other times might they have done this, and I did not know?
My meter sits in the road drainage ditch, and has been known
to be filled full of fine sand/dirt/debri when it rains hard
and it comes down the street it completely soaks and fills

1 the meter, the lid and above the meter. We all know that in
2 situations like that no matter how water tight it is suppose
3 to be, seals, gaskets, and etc. wear out. They get damaged
4 when they take them apart, and that affects the inner
5 workings of the meter to read to high of water usage. The
6 water company's philosophy is always that the meter would
7 only run slower??? My concern here too, is if there is a
8 mistake our water bills already are 3.5 times higher, they
9 will be 4 to 5 times higher, and how would we get it
10 straightened up/paid before they shut our water off. That is
11 very scary to the consumer!

12 I am not giving you my account number, nor my
13 address, nor my correct name, because I do not want any
14 retaliation again from this utility company for my coming
15 forward. The cell message number that I can be reached on is
16 1-909-733-7000. Thank you for your notification and concern.
17 If there is something else I can do please phone that no.,
18 and leave a message.

19 Dated this 18th day of February, 2003.

20 
21 Michelle Byers-P.O. Box 2771,
22 Apache Junction, Ariz. 85217
23 Intervenor

24 ORIGINAL AND COPIES sent to the following on this 19th
25 day of February, 2003 to: By: 

26 Arizona Corp. Commission and the Consumer Services Section
1200 W. Washington
Phoenix, Arizona 85007

Arizona Water Company
P.O. Box 29098
Phoenix, Arizona 85038-9098

Water file; azh2oco.rates

PUBLIC NOTICE OF HEARING ON THE
RATE APPLICATION OF
ARIZONA WATER COMPANY FOR ITS EASTERN GROUP
Docket No. W-01445A-02-0619

On August 14, 2002, Arizona Water Company ("Company") filed an application with the Arizona Corporation Commission for an increase in revenues of approximately 29.5 percent for its Eastern Group systems, which include the Company's Apache Junction, Superior, Bisbee, Sierra Vista, San Manuel, Oracle, Winkelman, and Miami systems. The actual percentage rate increase requested for individual customers will vary depending upon the type and quantity of service provided. Copies of the Company's application and proposed tariffs are available at its office and the Commission's offices for public inspection during regular business hours.

The Commission will hold a public hearing on this matter beginning June 23, 2003 at 10:00 a.m. at the Commission's office, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission no later than February 26, 2003. The motion to intervene must be sent to the Company or its counsel and to all parties of record, and shall contain the following:

1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made if different than the intervenor.
2. A short statement of the proposed intervenor's interest in the proceeding (e.g., a customer of the Company, a shareholder of the Company, etc.).
3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.

The granting of intervention, among other things, entitles a party to present sworn evidence at the hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any interested person or entity from appearing at the hearing and providing public comment on the application or from filing written comments in the record of the case. You will not receive any further notice of this proceeding unless you request it.

If you have any questions about this application, or want further information on intervention, you may contact the Consumer Services Section of the Commission at 1200 W. Washington Street, Phoenix, Arizona 85007 or call 1-800-222-7000.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Shelly Hood, ADA Coordinator, voice phone number 602/542-3931, E-mail shood@cc.state.az.us. Request should be made as early as possible to allow time to arrange the accommodation.