

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

**ORIGINAL**



**ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINT FORM**

4700

**Investigator:** Al Amezcua

**Priority:** Respond Within Five Days

**Opinion No. 2007 59587**

**Date:** 4/6/2007

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

RECEIVED  
APR 13 2 44  
AZ CORP COMMISS  
DOCKET CONTROL

**Complaint By:** First: Mr. Last: Taylor

**Account Name:** Mr. Taylor

**Home:** [Redacted]

**Street:** [Redacted]

**Work:** (000) 000-0000

**City:** [Redacted]

**CBR:**

**State:** AZ **Zip:** [Redacted]

**is:**

Arizona Corporation Commission  
**DOCKETED**  
APR 13 2007

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

DOCKETED BY [Signature]

**Nature of Complaint:**

4/6/07 Per Mr. Taylor he wanted to make comments on the APS current rate increase. He feels that APS is still pushing to raise their rates. He dead opposes to this request, in his own opinion the richer are getting richer. These increases affect the people on fix incomes. It is necessary for utility companies to tell the customers why the increase is necessary and have to justify them. He would like to see lower rates for APS.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Advised Mr. Taylor that his comments regarding the Arizona Public Service "APS" rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider his comments before a decision is rendered in the APS application.

The concerns raised will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates his comments and the interest taken on the proposed rate increase. CLOSED.  
\*End of Comments\*

**Date Completed:** 4/6/2007

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